

Pillar 3 Capital Disclosures

(under CRD IV)

for the year ended 31 March 2018



the
**West
Brom**

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Section 1 – Executive summary

Introduction

This document presents the consolidated Pillar 3 disclosures of the West Bromwich Building Society Group ('the Group' or 'the Society') as at 31 March 2018, providing details regarding our capital and risk management.

Our strategy is focused on the simple premise of delivering our purpose – supporting the financial wellbeing of our members by providing a safe and good return on the savings they entrust with us and promoting home ownership through responsible lending. Our purpose guides the development of our business model, primary activities and strategic priorities.

The Group's new lending activity therefore focuses on residential properties to good quality borrowers who can demonstrate their ability to meet their ongoing mortgage payments. The Group also holds a portfolio of residential properties to generate rental income - in doing so the Board acknowledges the Group's capacity as a responsible landlord. The historic provision of finance for commercial real estate investment, is deemed strategically as non-core, and is reflected in the ongoing reduction in the Group's exposure.

Summary of key metrics

Capital and leverage ratios have remained well in excess of regulatory requirements with a Common Equity Tier 1 (CET1) ratio of 14.8% (2017: 13.8%) and a Leverage ratio of 6.9% (2017: 6.8%).

The CET1 ratio has increased, reflecting profit after tax for the period of £7.9 million, partially offset by £1.4 million of other movements through the Statement of Comprehensive Income, with the main item being actuarial losses in the defined benefit pension scheme, net of tax of £1.2 million. The total capital ratio increased to 16.7% (2017: 16.0%) after also allowing for the amortisation of Permanent Interest Bearing Shares (PIBS).

CRD IV requires firms to calculate a non-risk-based leverage ratio, to supplement risk-based capital requirements. The Society manages the leverage ratio through regular monitoring and reporting, which forms part of its risk appetite.

The leverage ratio increased slightly to 6.9% (2017: 6.8%) as the increase in profits, offset by the defined pension deficit and the amortisation of the PIBS, balanced the slight reduction to the total assets.

At 31 March 2018, the Society's Liquidity Coverage Ratio (LCR) was 194% (2017: 127%). The LCR exceeds the current UK regulatory minimum requirement of 100%.

Full details of the Society's overall financial position as at 31 March 2018, can be found in the 2018 Annual Report and Accounts. A summary of our key capital ratios, under CRD IV transitional rules, are shown below:

	2018 £m	2017 £m
Available capital		
Common Equity Tier 1 (CET 1)	374.2	368.0
Additional Tier 1	30.0	37.5
Total Tier 2 Capital	16.3	19.6
Total regulatory capital	420.5	425.1
	£m	£m
Total risk-weighted assets	2,523.1	2,664.1
	%	%
Risk-based capital ratios as a percentage of RWA		
Common Equity Tier 1 ratio	14.8	13.8
Tier 1 ratio	16.0	15.2
Total regulatory capital ratio	16.7	16.0
	£m	£m
CRR leverage ratio		
Total leverage ratio exposure measure	5,885.2	5,936.3
	%	%
CRR leverage ratio	6.9	6.8
Liquidity coverage ratio	194	127

Table 1: Executive summary KPIs

Liability Management Exercise

In April 2018, the Society completed its Liability Management Exercise (LME) to modernise its capital structure, through a market-based exercise in which investors agreed to exchange all of the Society's Profit Participating Deferred Shares (PPDS) and most of its PIBS for a combination of Core Capital Deferred Shares (CCDS), cash and (in the case of PPDS holders) subordinated Tier 2 notes (Tier 2 Notes). CCDS are instruments specifically designed for UK building societies to comply with CET1 capital eligibility criteria under the current prudential rules, whilst respecting their mutual status. While the immediate impact of the LME on the CET1 and total capital ratios of the Society was broadly neutral, the transaction will benefit members' interests with an immediate increase of circa £50m in member reserves and, in the long-term, circa 1% increase in the Group total capital ratio under full implementation of the CRD IV rules. Further details of the LME are included in Section 5 and a brief summary of certain terms of the CCDS and Tier 2 Notes are set out in Appendix 1.

Section 2 – Overview

Background

The European Parliament and Council approved new capital reforms which implemented Basel III into Europe from 1 January 2014. The new rules brought in by the EU regulations, the Capital Requirements Regulation (CRR) and the Capital Requirements Directive (CRD) applied through the Prudential Regulation Authority (PRA), are referred to collectively as CRD IV.

The objective of the reform package is to improve the banking sector's ability to absorb shocks arising from financial and/or economic stress, thus reducing the risk of spill-over from the financial sector into the wider economy.

CRD IV also sets out disclosure requirements relevant to banks and building societies under CRR Part Eight (Articles 431 to 455). These are known as Pillar 3 disclosures because they complement the minimum capital requirements in Pillar 1 and the supervisory review and evaluation process in Pillar 2. The Pillar 3 disclosures are aimed at promoting market discipline by providing information on risk exposures and the management of those risks. Future reports will be expanded to include further disclosures in compliance with the timeline disclosed within the regulation.

For all exposures and risk areas the Standardised Approach is adopted.

The tables within this report show the Society regulatory measures on both a transitional basis per the PRA policy statement PS7/13 and an end point basis to reflect current expectations of where CRD IV will become binding.

The Financial Conduct Authority (FCA) and the PRA are responsible for the regulation of the Society. In this document the PRA and FCA are collectively described as 'the regulator'.

Basis and frequency of disclosure

This document sets out the 2018 Pillar 3 disclosures for the Society. These disclosures have been prepared solely to give information on the basis of calculating Basel III requirements and on the management of risks faced by the Society in accordance with the rules laid out in CRR Part Eight.

The CRR requires the Society to adopt a formal policy to comply with Pillar 3 disclosure requirements and the European Banking Authority (EBA) has issued guidelines on materiality, proprietary and confidential information and disclosure frequency. The Board has put in place such a policy.

All disclosures will be issued on an annual basis, as a minimum, and more frequently if appropriate. The disclosures have been published in conjunction with the publication date of the Society's 2018 Annual Report and Accounts and the information presented is based on those accounts unless otherwise stated.

These disclosures complement the information included in the Society's 2018 Annual Report and Accounts and should be read alongside them. However, the required capital disclosures do differ in some instances from that reported under International Financial Reporting Standards (IFRS), as reflected in the Society's 2018 Annual Report and Accounts, as there is a difference in scope between the capital reporting and accounting reporting requirements as explained in the Scope section.

Non material, proprietary or confidential information

CRR Part Eight allows institutions to omit one or more of the required disclosures (disclosure waivers) if information provided by such disclosures is not regarded as material or if it would be regarded as proprietary or confidential.

No Pillar 3 information has been excluded from the disclosures in this document on the basis of it being proprietary or confidential or on the grounds of materiality other than as described below.

There is a requirement to calculate and maintain regulatory capital ratios on both a Group and "Society Solo consolidated basis". However, for West Bromwich Building Society, there are no material differences between the Group and Society Solo consolidation figures. Therefore, this document includes only the Group analysis.

The Society does not disclose key ratios and figures relating to its risk appetite, as they are considered to be proprietary information.

Location and verification

These disclosures have been reviewed by the Audit Committee (AC) on behalf of the Group's Board and are published on the West Bromwich Building Society website (www.westbrom.co.uk). These disclosures have not been, and are not required to be, subject to independent external audit, and do not constitute any part of the Society's financial statements; however, some of the information within the disclosures also appears in the Group's audited 2018 Annual Report and Accounts.

Scope

For accounting purposes, the West Bromwich Building Society's consolidation Group comprises the Society itself and all of its subsidiary and quasi-subsidary entities. For capital purposes the Group is ostensibly the same, except that it excludes two of its securitisation quasi-subsidaries; Sandwell Commercial Finance No. 1 Plc and Sandwell Commercial Finance No. 2 Plc. These structured entities are not consolidated for capital purposes; a deduction is instead made against capital available for the residual risk relating to these entities which is retained by the Group. This treatment is adopted as the significant credit risk associated with the securitised exposures is considered to have been transferred to third parties (see Section 11 - Securitisation).

Section 2 – Overview (continued)

Scope (continued)

The principal subsidiaries included for capital purposes are:

West Bromwich Mortgage Company Limited (includes quasi-subsidiary – Hawthorn Finance Limited);
West Bromwich Commercial Limited;
West Bromwich Homes Limited;
Insignia Finance Limited;
Kenrick No. 1 Plc. (a quasi-subsidiary);
Kenrick No. 2 Plc. (a quasi-subsidiary); and
Kenrick No. 3 Plc. (a quasi-subsidiary).

Full details of the principal subsidiary undertakings are included in Note 15 to the 2018 Annual Report and Accounts.

There are no material current or foreseen practical or legal impediments to the prompt transfer of capital resources or repayment of liabilities between the parent undertaking and its subsidiary undertakings.

Regulatory developments

In December 2016 the EBA published its final Guidelines on disclosure requirements under CRR Part Eight, following an update of the Pillar 3 framework of the Basel Committee on Banking Supervision (BCBS) in January 2015. These Guidelines, while not changing the requirements of the regulatory disclosures defined in CRR Part Eight, provide further guidance and support to institutions to aid compliance with both the CRR and the updated BCBS Pillar 3 framework. The EBA Guidelines apply to Globally and Other Systemically Important Institutions ('G-SII' and 'O-SII' respectively) from 31 December 2017. The Group is not a G-SII or O-SII but has given due and proportionate consideration to the guidelines in the current Pillar 3 disclosures. Notwithstanding the above, paragraph 8 of the guidelines lists requirements that are applicable to all institutions and are reflected in this document.

In March 2017 the EBA published final guidelines on the disclosure of the LCR. Where the guidelines only apply to G-SIIs and O-SIIs they have not been adopted. The Group has adopted the disclosures where they apply to all institutions and included abbreviated disclosures of the LCR in Section 9.

In March 2017 the EBA published its final regulatory technical standards EBA/RTS/2017/03 on disclosure of encumbered and unencumbered assets under Article 433 of the CRR. These regulatory technical standards were approved by the European Commission in September 2017. Further information about asset encumbrance is included in Section 12.

In December 2017 the PRA released a policy statement on 'Pillar 2A capital requirements and disclosure' (PS30/17), updating the existing capital terminology (Individual Capital Guidance (ICG)) with the term Total Capital Requirement (TCR), this being equal to the sum of Pillar 1 and Pillar 2A capital requirements. The policy highlighted that firms should disclose their TCR or, where a TCR has not yet been set, total Pillar 1 and Pillar 2A. This information is set out in Section 5.

The BCBS released 'Basel III: Finalising post-crisis reforms to the Basel III framework' in December 2017, with these revised standards taking effect from January 2022, and phased in over five years. The reforms include the following elements; revisions to the Standardised and Internal Ratings Based approach for credit risk, revisions to the Credit Valuation Adjustment (CVA) framework, a revised Standardised Approach for operational risk, revisions to the leverage ratio and leverage buffer and an aggregate output floor to ensure banks' Risk Weighted Assets (RWAs) calculated by internal models are not lower than 72.5% of RWAs calculated on the Standardised Approach by 2027. Whilst these will materially impact the Society, they remain four years away and the Society will take into account its requirements in its future plans.

The Group is fully compliant with CRR Part Eight and continues to consider the EBA guidelines when preparing Pillar 3 disclosures to increase transparency and ensure that it follows best practice. In this regard, Appendix 6 shows the mapping of the disclosure requirements of CRR Part Eight to the relevant pages and tables within this Pillar 3 document and the 2018 Annual Report and Accounts.

The new accounting requirements of IFRS 9 will apply to the Society from 1 April 2018. The principal impacts on the Group's regulatory capital of the implementation of IFRS 9 will arise from the new impairment requirements. The PRA has announced transitional provisions under which the capital impact that arises from implementing the new impairment requirements of IFRS 9 may be phased in over a five year period. The Group will apply these transitional provisions from 1 April 2018.

The Group estimates that the impact of IFRS 9 implementation will reduce its Common Equity Tier 1 (CET1) ratio at 1 April 2018 by approximately 0.5% to approximately 14.3% (before transitional relief) and will reduce its total capital ratio at 1 April 2018 by approximately 1.1% to approximately 15.5% (before transitional relief). After transitional relief, at 1 April 2018, the CET1 ratio is broadly unchanged, whilst total capital ratio reduces by 0.7% to 16.0%. The reduction in the total capital ratio is the result of a reduction in total capital available due to the removal of the collective provision under IFRS 9, which is currently added back as Tier 2 capital available.

As part of the EU's Bank Recovery and Resolution Directive, the final framework and policies for setting Minimum Requirements for Own Funds and Eligible Liabilities (MREL) have been published. This will be phased in on a transitional basis from 2020. The Society will be classified as a "modified insolvency" firm for the purposes of MREL. This means that the MREL regime does not introduce any additional capital requirements for the Society.

Recent developments

On the 12 April 2018, after the 31 March 2018 year end, the Society completed a LME with the aim of modernising its capital structure through the issue of CCDS and Tier 2 notes. Further details of the LME are included in Section 5.

Section 3 – Risk management objectives and policies

Overview

Effective management of risks and opportunities is essential to achieving the Society's objectives. The Board aims to manage effectively all the risks that arise from its activities and believes that its approach to risk management reflects an understanding of actual and potential risk exposures, the quantification of the impact of such exposures and the development and implementation of controls that manage exposures within the Board's agreed risk appetite.

Categorisation

In order to identify the key risk categories most relevant to the Group, the Board considered an overall risk universe relating to firms in the financial services sector. This has been distilled into ten Principal Risk categories as shown below.

The main risks we manage are:

• Capital risk;	Section 5
• Credit risk;	Section 6
• Market risk, including interest rate risk;	Section 7
• Basis risk;	Section 7
• Operational risk;	Section 8
• Liquidity risk;	Section 9
• Information risk;	Section 10
• Pension liability risk;	Section 10
• Business risk; and	Section 10
• Retail conduct risk.	Section 10

Risk management framework

The Society's activities are governed by its constitution, principles and values. The Directors have also agreed a set of Risk Appetite Statements which describe the Board's risk appetite in terms of the principal risk categories indicated above. Further information can be found on pages 21 to 25 of the 2018 Annual Report and Accounts.

These Risk Appetite Statements drive corporate planning activity, including capital and liquidity planning, as well as providing the basis for key risk measures which set out the level of risk that the Society is willing to accept or tolerate. The Board reviews and approves risk appetite on an annual basis or more frequently in the event of changes to the risk environment, with the aim of ensuring that it is consistent with the Group's Strategy, business and regulatory environment.

The Society does not disclose key ratios and figures relating to its risk appetite, as they are considered to be proprietary information as per CRR article 432.

The final element of the framework is the formal structure for managing risk across the Group. This is based on the 'Three Lines of Defence' model which is illustrated below.

	Activity	Responsibility	Governance
First	Business Operations	Line Management	Line Management Oversight
Second	Policy, Controls, Measure, Monitor	Control Functions	Management and Board Committees
Third	Assurance	Internal Audit	Audit Committee

Governance structure

During the year risk governance was provided by a structure consisting of nine key risk management committees. Each principal risk has committee with overall responsibility for managing the risk category and making recommendations to the Executive Risk Committee (ERC):

- **Risk Committee (RC)** – Comprising of all Non-Executive Directors except the Chairman, this Committee is responsible for the oversight and management of the principal and key strategic risks identified by the Board.
- **Executive Risk Committee (ERC)** – This Committee is chaired by the Chief Financial Risk Officer and is responsible for providing the Executive and the RC with an enterprise wide view of the risk profile of the Society, including current and potential risks. The ERC is also accountable for driving the detailed implementation of the Society's Risk Management Framework.
- **Assets & Liabilities Committee (ALCo)** – This Committee is chaired by the Group Finance & Operations Director and is responsible for overseeing the assets and liabilities risk including the assessment of exposure to Treasury counterparty credit, market, liquidity, pension liability, basis and interest rate risk.
- **Residential Credit Committee (RCC)** – This Committee is chaired by the Chief Financial Risk Officer and is responsible for monitoring the Society's residential lending activity and its exposure to credit risks in the retail loan books.
- **Commercial Loans Risk Committee (CLRC)** – This Committee is chaired by the Chief Financial Risk Officer and is responsible for monitoring the Society's exposure to credit risks in the commercial loan book.
- **Operational and Conduct Risk Group (OCRG)** – This Group is chaired by the Group Secretary and is responsible for the oversight of the management of operational and retail conduct risks arising from the Society's business activities.

Section 3 – Risk management objectives and policies (continued)

Governance structure (continued)

- **Group Capital Committee (GCC)** – This Committee is chaired by the Group Finance & Operations Director and is responsible for reviewing the Group’s capital requirements.
- **Information Risk Group (IRG)** – This Group is chaired by the Group Secretary and is in place to maintain oversight and governance of information risk across the Society and challenge the effectiveness of the controls in place to mitigate information risk (including cyber security).
- **Audit Committee (AC)** – Comprising four Non-Executive Directors, the Committee provides the Board with assurance regarding the integrity of the financial statements and the adequacy and effectiveness of the Society’s risk management frameworks.

Independent assurance is provided by the Internal Audit function which has a direct reporting line into the Audit Committee (AC).

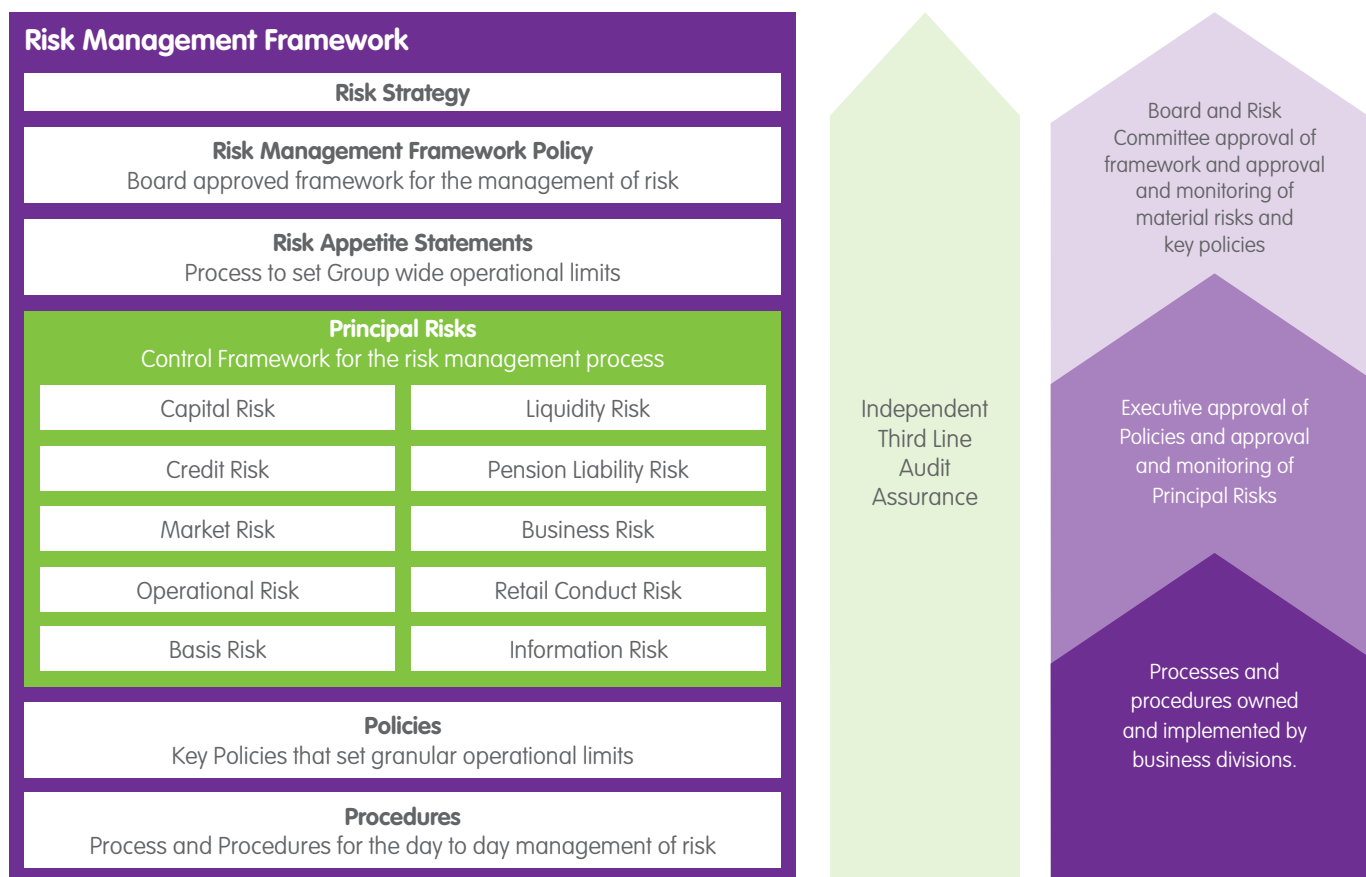


Reporting on key risk measures

Reporting of key risk measures and escalation of issues across the Three Lines of Defence is critical in demonstrating that a risk management framework is designed and operating effectively. The risk management process consists of five key stages: Identify; Measure; Manage; Report; and Monitor. These stages are used to set clear standards for the consistent management of risk in each of the Principal Risk categories above. Reporting on the key risk measures occurs through the distribution of reports on the Principal Risks to RC and is shown in the chart below.

Section 3 – Risk management objectives and policies (continued)

Reporting on key risk measures (continued)



Risk strategy

The Group continues to focus on the needs of savers and borrowers and a key part of the risk culture is to put the interests of current and future members, as a whole, first. The Society has defined quantitative and qualitative risk parameters within which it is prepared to operate. This is captured within the Board approved risk appetite statements for each of the Principal Risks and reflected in frameworks and policies that either limit, or where appropriate prohibit, activities that could be detrimental to the Group.

These parameters are designed to ensure the Group delivers acceptable returns, generates capital to support delivery of the business plan and support the exit of non-core business, balancing speed with economic cost. The Group's strategy and new lending activity focuses on residential properties to good quality borrowers who can demonstrate their ability to meet their ongoing mortgage payments.

The Group's performance against risk appetite measures and operational limits is reviewed regularly by the ERC and the RC.

ERC ensures that a co-ordinated management approach is taken by the first line across all risk categories. RC and AC continue to provide oversight and advice on risk management controls to the board. The RC meets 10 times within a financial year and the AC meets 8 times within a financial year. Further information about the Group's governance structure, including the Board, AC is provided within the 2018 Annual Report and Accounts.

The Society uses stress testing as a key management tool to gain a better understanding of the resilience of the Group to external and internal shocks. These tests form a key part of the Group's capital and liquidity assessment and are designed to confirm that the Group has sufficient capital and liquid resources, support effective forward-looking strategic plans and to ensure the Group stays within its risk appetite.

The Group undertakes scenario tests to understand and manage the impact of the occurrence of these events and for more severe scenarios has developed a Recovery Plan that details the options available to the Group and any potential obstacles to resolution.

Section 4 – Capital resources

Total available capital

The table below summarises the composition of regulatory capital for the Group, under both the transitional and full implementation basis of CRD IV. During the years ended 31 March 2018 and 31 March 2017, the individual entities within the Group and the Group itself complied with all externally imposed capital requirements.

At 31 March

	Notes	Transitional CRD IV rules 2018 £m	Full implementation of CRD IV 2018 £m	Transitional CRD IV rules 2017 £m	Full implementation of CRD IV 2017 £m
Common Equity Tier 1 capital					
General reserves		215.8	215.8	211.0	211.0
Revaluation reserve	1	3.4	3.4	3.5	3.5
Available for sale reserve (AFS)		0.8	0.8	1.7	1.7
Cash flow hedging reserve		-	-	(0.7)	(0.7)
Profit participating deferred shares (PPDS)	2	175.0	175.0	173.0	173.0
Common Equity Tier 1 prior to regulatory adjustments		395.0	395.0	388.5	388.5
Regulatory adjustments:					
Cash flow hedging reserve	3	-	-	0.7	0.7
Intangible assets and goodwill	4	(15.3)	(15.3)	(13.3)	(13.3)
Deferred tax asset relating to operating losses	5	(8.7)	(8.7)	(8.9)	(8.9)
Other adjustments	6	3.2	3.2	1.0	1.0
Common Equity Tier 1 (CET 1) capital		374.2	374.2	368.0	368.0
Additional Tier 1 capital					
Permanent interest bearing shares (PIBS)	7	75.0	75.0	75.0	75.0
Regulatory adjustments:					
Amortisation of PIBS under transitional rules		(45.0)	(75.0)	(37.5)	(75.0)
Total Tier 1 capital		404.2	374.2	405.5	368.0
Tier 2 capital					
Collective provision	8	16.3	16.3	22.1	22.1
Contingency against collective provision add back		-	-	(2.5)	(2.5)
Total Tier 2 capital		16.3	16.3	19.6	19.6
Total capital		420.5	390.5	425.1	387.6

Table 2: Total available capital showing the Group position under both the transitional and full implementation basis of CRD IV

Notes:

1. Revaluation reserve relates to the increase in value of the land and buildings owned by the Group and held for use by the business.
2. PPDS are a form of CET1 capital for building societies which are unsecured deferred shares and rank behind the claims of all subordinated noteholders, depositors, creditors and investing members of the Society. The terms of the PPDS were modified in January 2018 and the PPDS were redeemed in full on 12 April 2018 as part of the LME; further details are included in Section 5.
3. The cash flow hedging reserve is not included in capital.
4. Intangible assets include capitalised software and goodwill. A full deduction is made from CET1 for intangible assets and goodwill.
5. Under the rules of CRD IV (transitional and on full implementation) deferred tax assets relating to previous operating losses are deducted from capital.
6. Other adjustments comprise deductions for additional valuation adjustments of £0.4m (2017: £0.5m) and low quality mortgage backed security notes of £0.7m (2017: £0.6m) together with an adjustment to add back the accumulated loss within the risk remote securitisations that was deducted from the Group's accounting reserves of £4.3m (2017: £2.1m).

Section 4 – Capital resources (continued)

7. PIBS are unsecured deferred shares and in a winding up or dissolution of the Society, rank behind the claims of all depositors, creditors and investing members of the Society other than PPDS. The holders of PIBS are not entitled to any share in any final surplus upon winding up or dissolution of the Society.

Under the transitional rules applicable to the current year, 60% (2017: 50%) of the value of PIBS is deducted from Tier 1 capital. Under the transitional rules the amortisation deduction is increased by 10% per annum every 1 January through to 2021, with the final 10% deducted on 5 April 2021, the earliest call date for the PIBS.

8. The Tier 2 capital comprises the Society's collective impairment provisions. The contingency against collective provision add back is an allowance for part of the collective provision which has some specific characteristics and which has therefore been disallowed for capital purposes.

Reconciliation of regulatory capital

A reconciliation of total capital to regulatory capital is presented below:

At 31 March

	Transitional CRD IV rules 2018 £m	Full implementation of CRD IV 2018 £m	Transitional CRD IV rules 2017 £m	Full implementation of CRD IV 2017 £m
Total equity attributable to members per the Statement of Financial Position	470.0	470.0	463.5	463.5
Adjustments for items not eligible for inclusion in Common Equity Tier 1 capital:				
Cash flow hedging reserve	-	-	0.7	0.7
Intangible fixed assets and goodwill	(15.3)	(15.3)	(13.3)	(13.3)
Deferred tax asset relating to operating losses	(8.7)	(8.7)	(8.9)	(8.9)
Other adjustments	3.2	3.2	1.0	1.0
Total adjustments to Common Equity Tier 1 capital	(20.8)	(20.8)	(20.5)	(20.5)
Adjustments to Additional Tier 1 capital: Amortisation of PIBS under transitional rules	(45.0)	(75.0)	(37.5)	(75.0)
Adjustments to Tier 2 capital:				
Add back: Collective impairment allowance	16.3	16.3	22.1	22.1
Contingency against collective provision add back	-	-	(2.5)	(2.5)
Total adjustments to Tier 2 capital	16.3	16.3	19.6	19.6
Regulatory capital	420.5	390.5	425.1	387.6

Table 3: Reconciliation of accounting capital to regulatory capital

Section 4 – Capital resources (continued)

Regulatory capital flow statement

The table below shows the flow of regulatory capital and associated deductions in the year to 31 March 2018.

	2018 £m
Common Equity Tier 1 capital at 1 April 2017	368.0
Profit for the period	7.9
Other comprehensive income recognised directly in general reserves	(1.1)
Increase in intangible fixed assets and goodwill	(2.0)
Reduction in the derecognition of the deferred tax asset relating to operating losses	0.2
Movement in available sale reserve	(0.9)
Movement in revaluation reserve	(0.1)
Other movements	2.2
Common Equity Tier 1 capital at 31 March 2018	374.2
Additional Tier 1 capital at 1 April 2017	37.5
Amortisation of PIBS under transitional rules	(7.5)
Additional Tier 1 capital at 31 March 2018	30.0
Tier 2 capital at 1 April 2017	19.6
Movement in collective impairment allowance	(5.8)
Contingency against collective provision add back	2.5
Tier 2 capital at 31 March 2018	16.3
Regulatory capital at 31 March 2018	420.5

Table 4: Regulatory capital flow statement under transitional CRD IV rules

Section 5 – Capital adequacy

Capital risk

The risk that the Society has insufficient capital to cover stressed losses or to meet regulatory requirements.

Capital management and reporting

Capital is held to provide a cushion to absorb losses that may occur during the economic cycle. In assessing the adequacy of its capital, the Group considers its risk appetite, the material risks to which the Group is exposed and the appropriate management strategies for each of the Group's material risks, including whether or not capital provides an appropriate mitigant.

The Group considers its overall capital requirement as part of its Internal Capital Adequacy Assessment Process (ICAAP).

The regulatory capital adequacy of the Society Solo consolidation and the Consolidation Group are reported to the Regulator quarterly. In addition, Group capital requirements are reviewed on a monthly basis and the results of this monitoring are reported to the GCC, ERC, RC and the Board.

Pillar 2

Pillar 2 covers risks not fully covered or those risks outside the scope of Pillar 1 under Pillar 2A; and risks to which the Society may become exposed over a planning horizon (e.g. due to changes in the economic environment) referred to as Pillar 2B.

The Pillar 2A requirement is a 'point in time' assessment whereas the Pillar 2B requirement is forward-looking.

Pillar 2A capital

At 31 March 2018 the Pillar 1 and Pillar 2A capital requirement was 11.3% (2017:11.2%) of RWAs. The Society comfortably meets this requirement using CET1 capital alone.

Internal Capital Adequacy Assessment Process (ICAAP)

On an annual basis the Group conducts an ICAAP. This is used to assess the Group's capital adequacy and determine the levels of capital required going forward to support the current and future risks in the business. This analysis is collated through the ICAAP and is approved by the Board. The ICAAP incorporates expected future capital requirements within the context of current and anticipated future risks and multiple stressed scenarios. An allocation of capital is made for each of the following risks facing the Society:

- Credit risk from mortgages;
- Credit risk from treasury assets and derivatives;
- Concentration risk (which can exacerbate credit exposures);
- Market risk;
- Residential property holding risk;
- Interest rate risk;
- Basis risk;
- Operational risk; and
- Pension liability risk.

This allocation is based on regulatory requirements for credit risk and operational risk (Pillar 1) with additional (Pillar 2A) allocations to reflect the degree of residual risk that remains after allowing for the effect of the risk controls operated by the Society. The Pillar 2A allocation of capital is a point in time assessment which reflects risks that are not captured or not adequately captured in Pillar 1.

A further capital allocation is made for Pillar 2B. This is a forward-looking assessment, which examines the Society's business plans and subjects them to economic and operational stresses over a five year planning horizon. The severity and duration of the stress scenarios used is determined by reference to a severe stress scenario published by the PRA. In addition, the Society incorporates additional second order stresses to make the capital stress even more severe than that prescribed by the regulator. This includes allowance for significant increases in retail funding costs.

The output from the assessment of Pillar 1, 2A and 2B capital requirements is reviewed by the GCC, ERC and RC prior to the finalisation of the ICAAP and submission to the Board for formal approval as part of the corporate planning process. The Society continues to be strongly capitalised and maintains its capital substantially above current regulatory requirements.

The ICAAP is used by the PRA in its Capital Supervisory Review and Evaluation Process (SREP) through which it sets the Society's capital requirements, previously expressed as Individual Capital Guidance (ICG) but now as Total Capital Requirements (TCR) which covers the Society's Pillar 1 and Pillar 2A requirements. The PRA also considers whether a PRA Buffer is required. The PRA buffer is an amount of capital that firms should hold, in addition to their TCR, to cover losses that may arise under a severe stress scenario (Pillar 2B) after allowance for the CRD IV buffer (see below).

Section 5 – Capital adequacy (continued)

Pillar 2B – CRD IV capital buffers

To promote the conservation of capital and the build-up of adequate buffers that can be drawn down in periods of stress, CRD IV requires the holding of supplementary common equity capital buffers from 1 January 2016, known as Pillar 2B. These comprise a Capital Conservation Buffer (CCoB); a Systemic Risk Buffer (SRB); and a macro-prudential Countercyclical Buffer (CCyB). To the extent that the PRA considers these CRD IV buffers to be insufficient a PRA Buffer will be added to the Society's capital requirement although the PRA has stated that it believes that for most firms, most of the time, the CRD IV buffers are likely to be sufficient once fully phased in.

The following table shows the constituent elements of the CRD IV capital requirement that could impact the Society, the phasing in of these requirements, and the quality of capital that can be used to meet the minimum requirement. Capital used to meet the firm-specific Pillar 1 and Pillar 2A and 2B capital requirements, which may include a firm-specific buffer, may not be used to meet the additional CRD IV supplementary buffers.

CRD IV risk adjusted capital requirements

PRA Buffer (Firm specific)	Applicable from Jan 2016. Firm specific buffer assigned by the PRA if CCoB and CCyB buffers are considered to be insufficient.
Capital Conservation Buffer (CCoB)	Phased in from 2016 to 2019. Used to absorb losses in periods of economic and financial stress. 1.875% from 1 January 2018, increasing to 2.5% by 1 January 2019.
Systemic Risk Buffer (SRB)	Full application from 1 January 2019 to 3%. Set at 0% for institutions including the Society with total assets less than £175 billion.
Macro-prudential Countercyclical Buffer (CCyB)	Set by the Bank of England's Financial Policy Committee (FPC) within a range of 0% and 2.5%. This buffer is to ensure financial institutions build up capital in favourable economic conditions, which can be utilised in economic downturns. At 31 March 2018 set at 0% but increasing to 0.5% on 27 June 2018 and 1.0% on 28 November 2018.
Pillar 2A	Firm specific calculation for risks not fully captured under Pillar 1.
Pillar 1	Firm specific calculation based upon individual firms' risk weighted assets – a minimum of 8%.

100% Common Equity Tier 1

Minimum 56% Common Equity Tier 1, up to 44% Additional Tier 1 (including a maximum of 25% Tier 2)

Minimum capital requirement - Pillar 1

Under the regulator's rules, a minimum level of capital (Pillar 1) must be held for credit risk, operational risk and market risk. The Group has adopted the Standardised Approach to calculate the minimum regulatory capital requirement for credit risk and operational risk.

Table 5 shows the Group's overall minimum capital requirement for credit, operational and market risk.

The credit risk requirement has been calculated under the Standardised Approach (expressed as 8% of the RWAs for each of the applicable standardised credit risk exposure classes) at 31 March 2018. Details of the Standardised Approach to the calculation of regulatory requirements are contained in CRD IV.

Section 5 – Capital adequacy (continued)

Minimum capital requirement – Pillar 1 (continued)

At 31 March

	2018 Average risk weights %	2018 Capital required £m	2017 Average risk weights %	2017 Capital required £m
Credit risk				
Residential loans (performing)	35.5	123.4	35.4	119.4
Commercial loans (performing)	99.4	12.3	98.9	9.7
Residential loans (past due)	101.8	6.2	103.0	8.1
Commercial loans (past due)	144.2	29.5	146.1	42.6
Liquidity (treasury instruments and cash)	8.7	5.1	11.9	7.7
Other items	99.2	14.3	100.0	14.1
Total capital requirements		190.8		201.6
Operational risk - Standardised Approach		8.1		7.7
Market and counterparty credit risk *		2.9		3.8
Total Pillar 1 capital requirement		201.8		213.1
Total Capital available		420.5		425.1
Excess of capital over minimum capital requirement under Pillar 1		218.7		212.0

Table 5: the Group's overall minimum Pillar 1 capital requirements under the Standardised Approach

*Market and counterparty credit risk includes potential market value losses on Over The Counter (OTC) derivatives, known as Credit Valuation Adjustment (CVA). The CVA charge has been calculated based on the net contractual collateral derivative position of the Society (also includes potential future credit exposures relating to derivatives and haircuts on Secured Financing Transactions (Repos)).

Quality of capital

CRD IV brings more stringent requirements for the eligibility of capital instruments with a focus on Common Equity as the principal component of regulatory Tier 1 capital, and changes to the regulatory deductions from Common Equity. The regulations set a minimum of Tier 1 capital at 6% of RWAs, of which CET1 is required to be a minimum of 4.5% of RWAs. The total of Tier 1 and Tier 2 capital must be a minimum of 8% of RWAs.

At 31 March

	Minimum	Transitional CRD IV rules 2018	Full implementation of CRD IV rules 2018	Transitional CRD IV rules 2017	Full implementation of CRD IV rules 2017
	%	%	%	%	%
Common Equity Tier 1 ratio	4.5	14.8	14.8	13.8	13.8
Tier 1 ratio	6.0	16.0	14.8	15.2	13.8
Total capital ratio	8.0	16.7	15.5	16.0	14.5

Table 6: Group capital ratios

CRD IV applies the principle that Tier 1 capital is available to absorb losses of the business on a 'going concern' basis. The Society's PIBS are not able to do this, and therefore will not be eligible as Tier 1 capital. These PIBS are 'grandfathered' and recognised as additional Tier 1 capital on an amortising basis (see Section 4).

The total capital ratio has increased to 16.7% during the year. This is driven by a proportionately greater reduction in the RWAs than the reduction in the overall capital available. The reduction in capital resources of £4.6m is analysed in Tables 2 and 4. The main movements are an increase in retained reserves of £3.8m offset by a reduction of £7.5m in Additional Tier 1 capital as it amortises. RWAs have reduced by £141m during the year to £2,523m (31 March 2017: £2,664m). The key driver for the reduction in RWAs relates to the redemption of commercial mortgage assets which more than offset the net increase in residential mortgages. In addition, whilst overall Group mortgage balances grew by 0.6% in the year, house price inflation and the continuation of low levels of arrears has reduced the effective risk weights resulting in a lower level of RWAs.

The reduction in treasury RWAs is due to the continued and extended use of central clearing counterparties for derivative exposures that attract a lower risk weight. Further information regarding the movement in RWAs is set out in Section 5

Section 5 – Capital adequacy (continued)

Liability Management Exercise (LME)

In December 2017 the Society announced its intention to seek to modernise the capital base of the Society through the completion of a LME. The PRA accepted the plan for the LME, including the core commercial terms for the transaction.

In January 2018, the PPDS holders, by way of written resolutions, authorised the Society to make certain variations to the Special Conditions of Issue of the PPDS to ensure their continued qualification as CET1 pending completion of the planned LME. These variations included amending the ranking of the PPDS to be junior to the existing PIBS, the deletion of the condition restricting PIBS interest payments if no dividend is declared on the PPDS, and the deletion of the condition to pay the lower of 6.15% of the outstanding principal amount of the PIBS and the dividend yield attributable to the PPDS with respect to the prior financial year ending 31 March. The variations were made on 19 January 2018.

In March 2018, the Society announced the launch of its LME to modernise its capital structure through issues of financial instruments called Core Capital Deferred Shares (CCDS). CCDS are instruments specifically designed to comply with the CET1 capital eligibility criteria under the current prudential rules. The Society invited professional holders of PPDS and PIBS to exchange their instruments for a combination of CCDS, cash and (in the case of PPDS holders) 11% subordinated tier 2 notes (Tier 2 Notes). Due to legal restrictions on sales of CCDS and Tier 2 Notes to retail holders, the Society provided retail holders of PIBS with an alternative option to sell their PIBS to the Society for cash pursuant to a tender offer.

Pursuant to the LME, PPDS holders elected to exchange 100% of the outstanding PPDS, and accordingly the PPDS were cancelled in full on 12 April 2018 (the completion date for the LME). In addition, investors holding 88% of the outstanding PIBS accepted the invitation to exchange or tender their PIBS on the completion date. The PIBS holders also voted, at a meeting held on 9 April 2018, to amend the terms of the PIBS to remove certain restrictions upon the Society when PIBS payments are not made in full.

While the immediate impact of the LME on CET1 and total capital ratios of the Society was broadly neutral, the transaction will benefit members' interest in the long-term, delivering a circa 1% increase in the Group total capital ratio under full implementation of the CRD IV rules.

The terms of the CCDS, Tier 2 and the terms of the PIBS as varied following the 9 April vote, are available on the Society's website with links detailed in Appendix 1.

Leverage

The leverage ratio is non-risk based measure that is supplementary to the risk based capital requirements and is intended as a 'backstop' measure. The calculation determines a ratio based on the relationship between Tier 1 capital and total balance sheet exposures. The leverage ratio does not distinguish between unsecured and secured loans or recognise the ratio of loan to collateral value of secured lending.

The EU is expected to formalise a binding leverage ratio for all institutions in 2019.

At 31 March

	Transitional CRD IV rules 2018 £m	Full implementation of CRD IV rules 2018 £m	Transitional CRD IV rules 2017 £m	Full implementation of CRD IV rules 2017 £m
Total Tier 1 capital	404.2	374.2	405.5	368.0
Total assets per the Statement of Financial Position	5,781.5	5,781.5	5,830.8	5,830.8
Mortgage pipeline and committed facilities	62.0	62.0	72.1	72.1
Common Equity adjustments relating to assets	(20.8)	(20.8)	(20.5)	(20.5)
Repurchase agreements and Potential Future Credit Exposure for swaps	84.9	84.9	91.8	91.8
Netted derivative adjustment	(22.4)	(22.4)	(37.9)	(37.9)
Adjusted assets	5,885.2	5,885.2	5,936.3	5,936.3
Leverage ratio	6.9	6.4	6.8	6.2

Table 7: Group leverage ratio.

At 31 March 2018 the leverage ratio of the Society was significantly above the regulatory minimum. Under the transitional CRD IV provisions it was at 6.9 % (2017: 6.8%). Upon full implementation this will reduce to 6.4% (2017: 6.2%). The ratio will reduce by 0.3% during 2018/19 due to the impact of the LME, although asset quality will continue to improve as high quality prime new residential lending assets replace commercial assets as they redeem. In considering a target for this ratio the Society recognises the importance of continuing to originate high quality assets even though this will have the effect of diluting the current leverage ratio. The Society expects to continue to operate at a leverage ratio that is considerably in excess of the regulatory requirements including a buffer appropriate to the nature of its business model.

Section 5 – Capital adequacy (continued)

Risk Weighted Assets (RWA) flow statement

The following table shows the movement in credit risk RWAs over the year to 31 March 2018 arising from changes in the size and quality of the book.

	Residential Mortgages £m	Commercial Mortgages £m	Treasury £m	Other £m	Total £m
Risk Weighted Assets at 1 April 2017	1,594.3	654.4	95.7	176.1	2,520.5
Portfolio size increase/(decrease)	27.1	(126.7)	(8.5)	9.0	(99.1)
Portfolio quality (increase)/decrease	(1.1)	(4.5)	(23.5)	(6.4)	(35.5)
Risk Weighted Assets at 31 March 2018	1,620.3	523.2	63.7	178.7	2,385.9

Table 8: Risk Weighted Assets flow statement.

The Society's capital position has been enhanced through a measured balance sheet contraction programme focused on higher risk non-core assets. This is reflected in the large reduction in the RWA requirement relating to the commercial mortgages.

The reduction in treasury related RWAs are due to the relative increase in sums held with the Bank of England, which receive a zero percent weighting. These have replaced other high quality assets which are predominately weighted at 20%. The overall quality of the liquidity portfolio remains high.

Section 6 – Credit risk

Credit risk overview

Credit risk refers to the risk that a customer or counterparty to a contract will not be able to meet their obligations as they fall due. For the purposes of the Society, this normally means the risk that a borrower will not repay their mortgage loan, or that a financial institution will not repay funds invested by the Society in that institution.

During the year the Society's lending was in accordance with the approved credit policy, which is consistent with the risk appetite established by the Board.

The Society's exposure to residential and commercial credit risk is managed by a specialist Credit Risk team which is responsible for setting the Credit Risk Management Framework and associated limits. It also provides regular reports to the RC, which is chaired by a Non-Executive Director and includes all other Non-Executive Directors, except the Chairman, as members.

The Society insures its residential mortgage book against losses using Mortgage Indemnity Guarantee (MIG) Insurance. MIG Insurance is taken on advances where the Loan To Value (LTV) exceeds 80% in line with its risk appetite. No credit risk mitigation benefits have been assumed from this purchase when assessing its Pillar 1 capital requirements.

Additionally, credit risk can arise within treasury transactions (used to meet liquidity requirements and those hedging instruments used for interest rate risk purposes). This type of credit risk is managed by the Treasury Middle Office team. On a daily basis, this team monitors exposures to counterparties and countries, and ensures operations remain within Board approved limits. ALCo and the Board review the Treasury Policy and limits, with reports presented to ALCo on a monthly basis confirming compliance with such policy limits.

Throughout the last financial year, a conservative approach to liquidity management has been maintained, investing for short periods with selected financial institutions. The Society has also maintained a position of holding a significant proportion of liquidity in UK government guaranteed and supranational financial institution assets, which are considered to be both highly liquid and secure. Treasury operates a strict control framework and exposures are monitored on a daily basis.

Analysis of residential and commercial credit risk exposures

The Group calculates credit risk for exposures secured by mortgages on residential properties and commercial real estate using the Standardised Approach.

The following table analyses the Group's regulatory credit risk exposures to residential and commercial mortgages.

At 31 March

	Average £m	2018 £m	2017 £m
Residential			
Performing	4,236.5	4,316.9	4,156.1
Non Performing	74.1	69.1	79.0
	4,310.6	4,386.0	4,235.1
Commercial			
Performing	265.2	237.0	293.3
Non Performing	175.2	168.0	182.3
	440.4	405.0	475.6
Total Net Exposures	4,751.0	4,791.0	4,710.7

Table 9: Credit risk exposures to residential and commercial mortgages.

Section 6 – Credit risk (continued)

Concentration risk

The following table shows the Group's exposure to commercial loans by industry type.

At 31 March

	2018 £m	2018 %	2017 £m	2017 %
Residential	17.9	4.4	18.7	3.9
Healthcare & Leisure	112.5	27.8	134.2	28.2
Industrial & Warehouse	5.7	1.4	8.7	1.8
Office	19.4	4.8	23.8	5.0
Retail	249.3	61.6	271.8	57.2
Other	0.2	0.0	18.4	3.9
	405.0	100.0	475.6	100.0

Table 10: Analysis of the commercial loan portfolio by industry type.

The following table shows the Group's exposure to residential loans by region.

At 31 March

	2018 £m	2018 %	2017 £m	2017 %
East Anglia	13.5	3.3%	13.8	2.9%
East Midlands	29.8	7.4%	34.9	7.3%
Greater London	37.2	9.2%	53.7	11.3%
Northern Ireland	33.4	8.2%	34.2	8.6%
North	142.2	35.1%	169.9	7.2%
North West	2.7	0.7%	12.0	35.7%
Scotland	59.6	14.7%	61.1	2.5%
South East	8.5	2.1%	13.3	12.8%
South West	1.6	0.4%	1.6	2.8%
Wales	39.0	9.6%	40.7	0.3%
West Midlands	37.5	9.3%	40.4	8.6%
Yorkshire	405.0	100.0%	475.6	100.0%
	4,386.0	100.0	4,235.1	100.0

Table 11: Analysis of the residential loan portfolio by geographic spread.

Section 6 – Credit risk (continued)

Concentration risk (continued)

The following table shows the Group's exposure to commercial loans by region.

At 31 March

	2018 £m	2018 %	2017 £m	2017 %
East Anglia	13.5	3.3	13.8	2.9
East Midlands	29.8	7.4	34.9	7.3
Greater London	37.2	9.2	53.7	11.3
North	33.4	8.2	34.2	8.6
North West	142.2	35.1	169.9	7.2
Scotland	2.7	0.7	12.0	35.7
South East	59.6	14.7	61.1	2.5
South West	8.5	2.1	13.3	12.8
Wales	1.6	0.4	1.6	2.8
West Midlands	39.0	9.6	40.7	0.3
Yorkshire	37.5	9.3	40.4	8.6
	405.0	100.0	475.6	100.0

Table 12: Analysis of the commercial loan portfolio by geographic spread.

The following table shows the residual maturity of the Group's on-balance sheet exposures secured by mortgages on residential properties and commercial real estate after allowance for fair value and individual loss provisions.

At 31 March

	2018 £m	2017 £m
Up to 3 months	200.8	254.6
3-12 months	22.8	69.6
1-5 years	360.4	306.3
More than 5 years	4,176.8	4,074.4
	4,760.8	4,704.9

Table 13: Analysis of on-balance sheet loan exposures by residual maturity.

Impairment of mortgage loans and advances

For a financial asset or a group of financial assets to be impaired, or impairment losses incurred, there needs to be objective evidence.

The Group assesses for each accounting period whether there is objective evidence that a financial asset is impaired. Objective evidence of impairment can be defined as one or more events occurring after the initial recognition of the asset that have an impact on the estimated future cash flows of the financial asset that can be reliably estimated.

The Group first assesses whether objective evidence of impairment exists for financial assets using the following criteria:

- deterioration in payment status;
- tenant failure;
- expected future increase in arrears due to change in loan status;
- breach of loan covenants; or
- any other information discovered during review suggesting that a loss is likely in the short to medium term.

If there is objective evidence of an impairment of loans and receivables, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows (excluding future credit losses that have not been incurred) discounted at the financial asset's original effective interest rate. This calculation takes into account the Group's experience of default rates, loss emergence periods, the effect of regional movements in house prices based upon a recognised index and adjustments to allow for ultimate forced sales values and realisation costs. The amount of the loss is recognised in the Income Statement.

Section 6 – Credit risk (continued)

Impairment of mortgage loans and advances (continued)

If the Group determines that no objective evidence of impairment exists for an individually assessed financial asset, whether significant or not, it includes the asset in a group of financial assets with similar credit risk characteristics and collectively assesses them for impairment. Assets that are individually assessed for impairment, and for which an impairment loss is or continues to be recognised, are not included in a collective assessment of impairment.

A collective provision is made against a group of loans and advances where there is objective evidence that credit losses have been incurred but not identified at the reporting date. The collective impairment calculation takes into account a number of factors, including forbearance measures applied to the loans, such as term extensions.

Where a loan is not recoverable, it is written off against the related provision for loan impairment once all the necessary procedures have been completed and the amount of the loss has been determined. Subsequent recoveries of amounts previously written off decrease the amount of impairment losses recorded in the Income Statement.

Past due and impaired loans

'Past due loans' are defined as loans where the borrower's contracted payments have not been received by the due date.

The following tables provide an analysis of impaired and past due loans for residential and commercial lending. The figures in the tables include all Group companies but exclude the assets of the securitisation entities that are considered off balance sheet for regulatory purposes (see Section 11 – Securitisation). The Group does not consider the geographical spread of impaired exposures to be significant.

At 31 March

	2018 £m	2018 %	2017 £m	2017 %
Loans neither past due nor impaired	4,316.9	98.4	4,156.1	98.1
Past due but not impaired				
Past due 1 to 3 months	21.5	0.5	21.5	0.5
Impaired				
Not passed due but impaired	19.5	0.5	20.4	0.5
Past due 1 to 3 months	1.8	0.0	1.9	0.0
Past due 3 to 6 months	8.6	0.2	12.5	0.3
Past due 6 to 12 months	3.7	0.1	6.5	0.2
Past due over 12 months	1.1	0.0	3.4	0.1
Possessions	12.9	0.3	12.8	0.3
	4,386.0	100.0	4,235.1	100.0

Table 14: Analysis of impaired and past due loans for residential lending.

At 31 March

	2018 £m	2018 %	2017 £m	2017 %
Loans neither past due nor impaired	237.0	58.5	293.3	61.7
Not Past Due but Impaired	64.2	15.8	62.2	13.1
Impaired				
Past due up to 3 months	-	-	16.9	3.5
Past due 3 to 6 months	5.1	1.3	4.6	1.0
Past due 6 to 12 months	32.4	8.0	21.1	4.4
Past due over 12 months	66.3	16.4	77.5	16.3
	405.0	100.0	475.6	100.0

Table 15: Analysis of impaired and past due loans for commercial lending.

Section 6 – Credit risk (continued)

Past due and impaired loans (continued)

At 31 March 2018

	Neither past due not individually impaired £m	Past due but not individually impaired £m	Individually impaired £m	Total £m
East Anglia	129.8	-	0.4	130.2
East Midlands	443.1	1.5	6.3	450.9
Greater London	512.0	4.4	3.9	520.3
Northern Ireland	4.4	0.1	-	4.5
North	185.2	0.8	1.8	187.8
North West	534.4	3.6	8.6	546.6
Scotland	104.4	0.4	0.5	105.3
South East	714.8	3.4	7.2	725.4
South West	361.3	0.9	3.9	366.1
Wales	212.2	2.1	3.7	218.0
West Midlands	708.6	2.9	7.1	718.6
Yorkshire	406.7	1.4	4.2	412.3
	4,316.9	21.5	47.6	4,386.0

At 31 March 2017

	Neither past due not individually impaired £m	Past due but not individually impaired £m	Individually impaired £m	Total £m
East Anglia	122.2	0.2	0.3	122.7
East Midlands	405.5	1.8	8.0	415.3
Greater London	543.5	4.7	5.4	553.6
Northern Ireland	5.1	0.1	-	5.2
North	161.8	0.4	2.0	164.2
North West	483.3	2.7	10.1	496.1
Scotland	113.9	0.7	1.6	116.2
South East	738.7	4.4	8.6	751.7
South West	347.6	0.9	4.9	353.4
Wales	202.1	1.2	4.3	207.6
West Midlands	694.4	3.0	8.3	705.7
Yorkshire	338.0	1.4	4.0	343.4
	4,156.1	21.5	57.5	4,235.1

Table 16: Analysis of impaired and past due loans for residential lending by geographic spread.

Section 6 – Credit risk (continued)

Past due and impaired loans (continued)

At 31 March 2018

	Loans neither past due nor impaired £m	Not Past Due but Impaired £m	Impaired £m	Total £m
Residential	17.9	-	-	17.9
Healthcare & Leisure	70.3	14.6	27.6	112.5
Industrial & Warehouse	5.7	-	-	5.7
Office	19.4	-	-	19.4
Retail	123.5	49.6	76.2	249.3
Other	0.2	-	-	0.2
	237.0	64.2	103.8	405.0

At 31 March 2017

	Loans neither past due nor impaired £m	Not Past Due but Impaired £m	Impaired £m	Total £m
Residential	18.7	-	-	18.7
Healthcare & Leisure	82.0	12.8	39.4	134.2
Industrial & Warehouse	8.7	-	-	8.7
Office	23.1	0.7	-	23.8
Retail	160.8	30.3	80.7	271.8
Other	-	18.4	-	18.4
	293.3	62.2	120.1	475.6

Table 17: Analysis of impaired and past due loans for commercial lending by industry type.

Section 6 – Credit risk (continued)

Past due and impaired loans (continued)

At 31 March 2018

	Loans neither past due nor impaired £m	Not Past Due but Impaired £m	Impaired £m	Total £m
East Anglia	7.3	2.4	3.8	13.5
East Midlands	28.0	1.8	-	29.8
Greater London	30.1	7.1	-	37.2
North	16.2	-	17.2	33.4
North West	67.2	-	75.0	142.2
Scotland	1.6	-	1.1	2.7
South East	41.5	18.1	-	59.6
South West	7.3	1.2	-	8.5
Wales	0.8	0.8	-	1.6
West Midlands	10.4	28.6	-	39.0
Yorkshire	26.6	4.3	6.6	37.5
	237.0	64.2	103.8	405.0

At 31 March 2017

	Loans neither past due nor impaired £m	Not Past Due but Impaired £m	Impaired £m	Total £m
East Anglia	6.2	-	7.6	13.8
East Midlands	29.6	3.5	1.8	34.9
Greater London	44.0	8.0	1.7	53.7
North	17.0	-	17.2	34.2
North West	75.1	21.3	73.5	169.9
Scotland	3.8	-	8.2	12.0
South East	42.9	18.2	-	61.1
South West	7.8	2.0	3.5	13.3
Wales	0.8	0.8	-	1.6
West Midlands	35.8	4.9	-	40.7
Yorkshire	30.3	3.5	6.6	40.4
	293.3	62.2	120.1	475.6

Table 18: Analysis of impaired and past due loans for commercial lending by geographic spread.

Section 6 – Credit risk (continued)

Impairment losses

The following table shows the movement during the year in impairment provisions. This analysis differs from that shown in Note 14 to the 2018 Annual Report and Accounts as it excludes amounts relating to Sandwell Commercial Finance No.1 Plc and Sandwell Commercial Finance No. 2 Plc where the credit risk associated with the securitised exposures is considered to have been transferred to third parties.

At 31 March 2018

	Residential lending		Commercial		Total		Total £m
	Individual £m	Collective £m	Individual £m	Collective £m	Individual £m	Collective £m	
At 1 April 2017	8.1	8.2	23.7	13.9	31.8	22.1	53.9
Amounts written off	(3.0)	-	(11.9)	-	(14.9)	-	(14.9)
Charge/(Credit) for the year comprises:							
Provision for loan impairment	3.9	(3.3)	10.5	(2.5)	14.4	(5.8)	8.6
Adjustments to provisions resulting from recoveries	(0.7)	-	-	-	(0.7)	-	(0.7)
Charge/(Credit) for the year	3.2	(3.3)	10.5	(2.5)	13.7	(5.8)	7.9
At 31 March 2018	8.3	4.9	22.3	11.4	30.6	16.3	46.9

Table 19: Analysis of movement during the year ended 31 March 2018 in impairment provisions.

At 31 March 2017

	Residential lending		Commercial		Total		Total £m
	Individual £m	Collective £m	Individual £m	Collective £m	Individual £m	Collective £m	
At 1 April 2016	11.8	9.0	30.6	9.1	42.4	18.1	60.5
Amounts written off	(1.0)	-	(13.2)	-	(14.2)	-	(14.2)
(Credit)/Charge for the year comprises:							
Provision for loan impairment	(0.7)	(0.8)	6.3	4.8	5.6	4.0	9.6
Adjustments to provisions resulting from recoveries	(2.0)	-	-	-	(2.0)	-	(2.0)
(Credit)/Charge for the year	(2.7)	(0.8)	6.3	4.8	3.6	4.0	7.6
At 31 March 2017	8.1	8.2	23.7	13.9	31.8	22.1	53.9

Table 20: Analysis of movement during the year ended 31 March 2017 in impairment provisions.

All impairments were against UK assets. All residential and commercial mortgage loans were secured against UK assets.

Capital required under Pillar 1 for mortgage loans (both performing and non-performing) was £171.4m (2017: £179.8m).

Forbearance strategies and renegotiated loans

A range of forbearance strategies is employed in order to work with borrowers to manage arrears and, wherever possible, avoid repossession. These are set out in the Society's relevant Group policies. The agreed strategies reflect the customer's individual circumstances and are used in line with industry guidance.

The principal forbearance measures provided by the Society on arrears cases are as follows:

- Arrangements, where monthly payments are maintained and the arrears are repaid over a period of time;
- Concessions, where it is agreed to accept the normal monthly payment with no contribution towards paying off the outstanding arrears, reduced payments or, in exceptional circumstances, no repayments for a short period;
- Capitalisation of arrears can be considered but only when the customer has made six consecutive monthly payments, arrears have not been capitalised within the prior five years and express customer consent has been received; and
- Mortgage term extensions to reduce the amount of the monthly payment may be considered as part of a longer-term solution.

Section 6 – Credit risk (continued)

Forbearance strategies and renegotiated loans (continued)

The table below analyses residential mortgage balances with renegotiated terms at the year end date:

At 31 March 2018

	Arrangements £m	Concessions £m	Capitalisation £m	Term extensions £m	Total £m
Loans neither past due or impaired	0.7	0.6	1.6	7.4	10.3
Past due but not impaired					
Past due 1 to 3 months	2.0	0.7	0.3	0.2	3.2
Impaired					
Past due 1 to 3 months	0.1	-	-	-	0.1
Past due 3 to 6 months	2.5	0.3	0.1	0.1	3.0
Past due 6 to 12 months	2.1	0.1	-	-	2.2
Past due over 12 months	0.8	-	-	0.1	0.9
Total	8.2	1.7	2.0	7.8	19.7

At 31 March 2017

	Arrangements £m	Concessions £m	Capitalisation £m	Term extensions £m	Total £m
Loans neither past due or impaired	1.7	0.2	3.3	2.9	8.1
Past due but not impaired					
Past due 1 to 3 months	2.9	0.4	-	-	3.3
Impaired					
Past due 1 to 3 months	0.5	-	-	-	0.5
Past due 3 to 6 months	5.1	0.1	-	0.1	5.3
Past due 6 to 12 months	2.8	-	-	0.3	3.1
Past due over 12 months	1.7	0.1	-	0.2	2.0
Total	14.7	0.8	3.3	3.5	22.3

Table 21: Residential mortgage balances with renegotiated terms at the year end date.

Some of these forbearance activities are applied on a small number of commercial mortgages. Loans that have been restructured (generally via a term extension) and would otherwise have been past due or impaired are classified as renegotiated. The carrying amount of loans that have been classified as renegotiated retain this classification until maturity or derecognition.

Section 6 – Credit risk (continued)

Forbearance strategies and renegotiated loans (continued)

The analysis below sets out the commercial mortgage balances with evidence of forbearance and renegotiated terms at the year-end date.

At 31 March 2018

	Arrangements £m	Capitalisation £m	Term extensions £m	Total £m
Loans neither past due or impaired	3.2	-	2.9	6.1
Not past due but impaired	-	11.2	-	11.2
Past due but not impaired				
Past due 6 to 12 months	9.1	-	-	9.1
Impaired				
Past due 6 to 12 months	3.8	-	-	3.8
Past due over 12 months	3.0	-	-	3.0
	19.1	11.2	2.9	33.2

At 31 March 2017

	Arrangements £m	Capitalisation £m	Term extensions £m	Total £m
Loans neither past due or impaired	6.6	-	44.4	51.0
Not past due but impaired	-	11.2	10.9	22.1
Impaired				
Past due 6 to 12 months	13.0	-	-	13.0
Past due over 12 months	3.0	-	-	3.0
	22.6	11.2	55.3	89.1

Table 22: Commercial mortgage balances with evidence of forbearance and renegotiated terms at the year end date.

Section 6 – Credit risk (continued)

Analysis of treasury credit risk exposures

The following tables analyse the Group's regulatory credit risk exposures to Treasury counterparties. These include both on and off balance sheet exposures (after credit risk mitigation). They are therefore not directly comparable with the figures reported in Note 32 to the 2018 Annual Report and Accounts. The Group has no exposure in its liquidity portfolio to Cyprus, Greece, Ireland, Italy, Portugal or Spain, the emerging markets or to any mortgage market other than the UK.

At 31 March

	Notes	2018 £m	2017 £m	Average over year £m
Concentration by credit grading				
AAA to AA-		713.2	701.4	707.3
A+ to A-		93.2	119.2	106.2
BBB+ to BBB-	1	15.2	72.7	44.0
BB+ to BB-	1	1.9	1.9	1.9
		823.5	895.2	859.4
Concentration by sector				
UK Government & Bank of England		324.7	294.8	309.8
Supranational institutions		65.3	89.7	77.5
Financial institutions		202.0	257.4	229.7
Asset backed securities		231.5	253.3	242.4
		823.5	895.2	859.4
Concentration by region				
UK		669.0	685.1	677.0
Europe (excluding UK)		47.4	71.0	59.2
North America		20.5	8.6	14.6
Australasia		0.1	10.2	5.2
East Asia		21.2	30.6	25.9
Supranational		65.3	89.7	77.5
		823.5	895.2	859.4

Table 23: Analysis of the Group's regulatory credit risk exposures to Treasury counterparties.

Notes:

1. These credit grading bands include investments in asset backed securities issued by Sandwell Commercial Finance No. 2 Plc. a quasi-subsidiary of the Society. Further details of this entity can be found in Section 11.

Section 6 – Credit risk (continued)

Residual maturity breakdown of treasury exposures by asset class

The following table shows the residual maturity of exposures. The maturity breakdown is stated on a contractual rather than an expected basis, and does not take into account the cash flows payable or receivable over the life of the exposure. These encompass both on and off balance sheet exposures (after credit risk mitigation) and include the potential future exposure of derivatives.

Although not always directly comparable, an analysis of the maturity of the exposures for liquidity purposes can be found in Note 34 to the 2018 Annual Report and Accounts.

At 31 March 2018

	< 1 year £m	1 – 5 years £m	> 5 years £m	No specific maturity £m	Total £m
UK Government & Bank of England	318.1	-	-	6.6	324.7
Supranational financial institutions	35.1	30.2	-	-	65.3
Financial institutions	198.7	3.3	-	-	202.0
Asset backed securities	48.9	91.0	91.6	-	231.5
	600.8	124.5	91.6	6.6	823.5

At 31 March 2017

	< 1 year £m	1 – 5 years £m	> 5 years £m	No specific maturity £m	Total £m
UK Government & Bank of England	287.6	-	-	7.2	294.8
Supranational financial institutions	24.2	65.5	-	-	89.7
Financial institutions	178.2	67.4	11.8	-	257.4
Asset backed securities	64.7	73.1	115.5	-	253.3
	554.7	206.0	127.3	7.2	895.2

Table 24: Residual maturity analysis of treasury exposures by asset class.

Section 6 – Credit risk (continued)

Residual maturity breakdown of treasury exposures by asset class (continued)

The Group uses external credit ratings as part of its assessment of credit risk which are recognised by the Regulator as eligible External Credit Assessment Institutions (ECAI) for the purpose of calculating credit risk requirements under the Standardised Approach. Particular reference is made to the ratings published by Moody's and Fitch. There has been no change in the Groups use of ECAs during the year.

The table below shows the exposure values associated with each credit quality step for on balance sheet Treasury exposures under the Standardised Approach.

At 31 March

	Notes	Risk Weight %	Fitch and S&P ratings	Moody's ratings	2018 Exposure values £m	2017 Exposure values £m
UK Government & Bank of England						
Credit quality step						
1	1	0	AA+	Aa1	324.7	294.8
					324.7	294.8
Supranational financial institutions						
Credit quality step						
1		0	AAA to AA	Aaa to Aa1	65.3	89.7
					65.3	89.7
Financial institutions						
Credit quality step						
1		20	AAA to AA-	Aaa to Aa3	51.3	66.7
2		50	A+ to A-	A1 to A3	55.0	81.5
3		50	BBB+ to BBB-	Baa1 to Baa3	14.0	17.4
					120.3	165.6
Asset backed securities positions						
Credit quality step						
1	2	20	AAA to AA-	Aaa to Aa3	229.5	249.5
2	3	50	A+ to A-	A1 to A3	0.1	-
3	3	100	BBB+ to BBB-	Baa1 to Baa3	-	1.9
4	3	350	BB+ to BB-	Ba1 to Ba3	1.9	1.9
					231.5	253.3

Table 25: Analysis of the liquidity exposures into credit quality steps based on the ratings.

Notes:

1. Includes cash in hand and Cash Ratio Deposit with the Bank of England.
2. The AAA to AA- asset backed securities all relate to prime loans secured on residential property located in the United Kingdom.
3. The asset backed securities with ratings below AAA to AA-, which relate to loans secured on commercial property located in the United Kingdom, were issued by Sandwell Commercial Finance No. 2 Plc. a quasi-subsiary of the Society. Further details of these entities can be found in Section 11.

Capital required under Pillar 1 for treasury liquidity exposures was £5.1m (2017: £7.7m)

Section 6 – Credit risk (continued)

Treasury credit risk mitigation

The Group mitigates risk of loss arising from default by its derivative counterparties through legally enforceable Credit Support Annex (CSA) agreements. The CSAs require collateral to be posted against changes in the net mark to market value of derivative exposures with a particular counterparty. In the event of default, this collateral is transferred to the disadvantaged counterparty. These CSAs are taken into consideration when setting the internal credit risk limits for derivative counterparties and the Pillar 1 capital calculations. Market valuations used to determine the amount of cash collateral are performed daily or weekly depending upon the counterparty. No collateral is posted if the net change in market value for the period is less than a specified threshold amount.

The Society may from time to time enter into repurchase agreements (repos) with counterparties with whom the Society has both a Global Master Repurchase Agreement (GMRA) and an active credit line in place. The credit risk that arises from such a transaction is managed under the terms of the GMRA through the monitoring and appropriate transfer of collateral.

The exposure to repos is measured by calculating the difference between the value of the asset repurchased and the cash received from the counterparty. Repos are not included as assets on the statutory balance sheet but are relevant for both counterparty credit risk and leverage purposes.

'Wrong-way' risk may occur when an exposure to a counterparty is adversely correlated with the credit quality of the counterparty. The Society has no 'wrong-way' risk exposure and no appetite for such exposures. The Society mitigates 'wrong-way' risk by ensuring that exposures to derivatives are managed via CSA agreements, which are regularly re-margined and are collateralised with cash.

Impairment losses on investment securities

For each accounting period the Group assesses whether or not there is objective evidence that individual investment securities are impaired. In determining whether there is any objective evidence of impairment the Group takes into account a number of factors including:

- significant financial difficulties of the issuer or obligor;
- any breach of contract or covenants;
- the granting of any concession or rearrangement of terms;
- the disappearance of an active market;
- any significant downgrade of ratings; or
- any significant reduction in market value.

In some cases a significant adverse change in one of the above factors will cause the Group to determine that there is objective evidence of impairment. In other cases it may not be possible to identify a single event that evidences impairment. The Group may additionally determine that there is impairment where there are a number of factors contributing to that view.

Where the Group determines that there is objective evidence of impairment or that trigger events exist at the year end date, then, in the case of available for sale instruments, the cumulative loss that had been recognised directly in reserves is removed from reserves and recognised in the Income Statement. In the case of held to maturity instruments an appropriate charge is made to the Income Statement.

If, in a subsequent period, the fair value of a debt instrument classified as available for sale increases and the increase can be related to an event occurring after the impairment loss was recognised through the Income Statement, the impairment loss shall be reversed, with the amount of the reversal recognised through the Income Statement.

Financial assets are written off when it is reasonably certain that receivables are irrecoverable.

Section 6 – Credit risk (continued)

Counterparty credit risk

Counterparty Credit Risk (CCR) is the risk that the counterparty to a transaction could default before the final settlement of the transaction's cash flows. This uncertainty is factored into the valuation of the Group's credit exposure using the mark to market method plus an add-on for potential future exposure.

This approach applies to contracts for financial derivative instruments, securities financing transactions and long settlement transactions. The Group uses derivative instruments to hedge its exposure to market risk, for example, interest rate risk. Risk is mitigated by offsetting the amounts due to the same counterparties ('netting benefits') and by cash deposited by certain of the counterparties ('collateral').

The following table shows the exposures to CCR for derivative contracts:

At 31 March

	2018 £m	2017 £m
Interest rate contracts	15.7	2.9
Other contracts	3.8	3.4
Gross positive fair value of contracts	19.5	6.3
Cash collateral and netting benefits	(18.1)	(6.3)
Net derivatives credit exposure	1.4	-

Table 26: CCR for derivative contracts.

The net derivatives credit exposure represents the credit exposure to derivative transactions after taking account of legally enforceable collateral arrangements.

The Society has entered into International Swaps and Derivatives Association (ISDA) master netting agreements for all of its derivatives, whereby outstanding transactions with the same counterparty can be settled net following a default or other predetermined event. Credit Support Annexes (CSAs) are executed in conjunction with these ISDA master agreements which typically provide for the exchange of collateral on a daily or weekly basis to mitigate net mark to market credit exposure.

Whilst exchange traded derivatives have been cleared through central counterparties (CCPs) for many years, recent regulatory initiatives designed to reduce systemic risk in the banking system are directing increasing volumes of Over the Counter (OTC) derivatives to be cleared through CCPs. The Society now transacts all new qualifying swaps through Central Counterparties.

The net exposure value of derivatives at 31 March 2018 was £11.6m (2017: £9.7m) which includes an amount for potential future exposure.

Capital required under Pillar 1 for Market and Counterparty credit risk, including CVA and exposures to Secured Financing Transactions totals £2.9m (2017: £3.8m). The exposure to derivatives is calculated using the CCR Mark to Market method.

Section 7 – Market risk

Market risk

Market risk refers to the possible changes in the value of, or income arising from, the Society's assets and liabilities as a result of changes in interest/exchange rates, property prices or equities. Market risk exposures are managed through the Treasury department which is responsible for managing exposure to all aspects of market risk within parameters set by the Board. ALCo reviews the Treasury and Financial Risk Management Policy, recommending changes to the Board as appropriate, and ensures that regular reports on all aspects of market risk are assessed and reported to the Board.

Interest rate risk

The key market risk is interest rate risk, which arises as a result of differences in the timing of interest rate re-pricing of assets and liabilities. To mitigate this, Treasury uses natural balance sheet hedging (e.g. matching 2 year fixed rate mortgages with 2 year fixed rate saving bonds) and derivative instruments. The use of derivatives is only permitted in accordance with the provisions of the Building Societies Act 1986, which focus on their use to reduce risk. The maximum level of interest rate risk is governed by the Board approved Treasury and Financial Risk Management Policy in line with the Board's risk appetite.

In line with regulatory requirements and best practice, the impact of a parallel shift in interest rates in both directions, is considered. In addition, the impact of alternative non-parallel scenarios upon income and market value is also considered.

Basis risk

Interest rate sensitivity also arises from the potential for different interest rates to move in different ways, e.g. Bank Rate mortgages are funded by LIBOR-linked liabilities. The impact of these mismatches (basis risk) is monitored by Treasury and reported to ALCo.

Interest rate risk summary

The levels of Group pre-tax interest rate risk exposures, to a +2% parallel shift, through the reporting period were as follows:

	As at 31 March 2018 £m	Average 2018 £m	High 2018 £m	Low 2018 £m
Market value (MV)	(6.5)	(2.8)	(6.5)	(0.7)
Net interest income (NII)	(3.2)	(1.0)	(3.2)	(0.5)

Table 27: Group Interest Rate risk exposures.

Interest rate risk calculations are performed monthly and intra-month as required.

No capital is required under Pillar 1 for this element of market risk.

Derivative activity

The principal derivatives used by the Group are interest rate swaps and index linked swaps that are used to hedge Group Statement of Financial Position exposures.

The following table describes the significant activities undertaken by the Group, the related risks associated with such activities and the type of derivatives which are typically used in managing such risks. Such risks may also be managed using Statement of Financial Position instruments as part of an integrated approach to risk management.

Activity	Risk	Managed by
Management of the investment of reserves and other non-interest bearing liabilities	Sensitivity to changes in interest rates	Matching against fixed rate assets
Fixed rate mortgage lending and other assets	Sensitivity to rises in interest rates	Pay fixed rate interest rate swaps, matching against fixed rate liabilities
Fixed rate savings products and funding	Sensitivity to falls in interest rates	Receive fixed rate interest rate swaps, matching against fixed rate receipts
Equity linked investment products	Sensitivity to changes in equity indices	Equity linked swaps and options
Capped, collared or floored products	Sensitivity to changes in interest rates	Matching against appropriate cap, collar or floor derivatives or suitable assets or liabilities

Section 7 – Market risk (continued)

Other market risk

The Society's main exposure to equities is through the defined benefit pension scheme. While the Society does attract funds through index-linked savings products, all exposures to equity indices are fully hedged. There is no exposure to foreign exchange rates.

The Society has invested in property through its subsidiary West Bromwich Homes Limited and offers residential property for rent.

This non-core business exposes the Society to movements in house prices.

Although it is recognised that controls cannot eliminate the risk of holding the properties, the controls which were in place both when acquiring the property and in the ongoing management of the property help to reduce the risk (no additional properties are being acquired). The key controls include:

At acquisition

- Properties were required to have appeal for both owner occupation and buy to let; and
- Properties located in areas with consistent demand for both owner occupation and buy to let properties.

Ongoing management

- Use of a specialist property management agency to ensure the properties remain in a marketable condition whilst optimising rental yields; and
- Property values monitored on a monthly basis with a formal revaluation at least annually.

Section 8 – Operational risk

Operational risk overview

The Group has applied a commonly used definition of operational risk - the risk of loss and/or negative impact to the Society resulting from inadequate or failed internal processes, systems or people or from external events.

The Society has adopted The Standardised Approach for the calculation of its Operational Risk Capital Requirement (ORCR), which establishes the Society's minimum Pillar 1 capital requirement for operational risk. This is calculated from the average of the last three years income, with the income allocated to defined business lines being subject to a prescribed regulatory multiplier. As a mutual lender, the Society's ORCR is primarily derived from retail banking activities.

In order to ensure that the Society's ORCR is suitable for extreme events, management assesses its suitability through the development of a series of stress test scenarios used to estimate the impacts of extreme but plausible low frequency, high impact loss events. These are considered in isolation and in combination to develop a range of potential impacts. The outputs of the scenarios are then used to inform management whether further capital requirements are required for operational risk, in addition to the ORCR.

Operational risk framework

Each business function has a clearly articulated responsibility for identifying, monitoring and controlling its operational risks. The business function receives support and guidance from the Operational and Conduct Risk team, which co-ordinates regular reviews with the function managers and collates the output for review by executive management, the OCRG, ERC and the RC.

The Operational and Conduct Risk team also provides independent input and challenge to the business functions, both through the regular review of operational risks and day-to-day business initiatives.

Operational risk management and mitigation

Operational Risk is further classified into sub-categories (level 2 risks), all of which are overseen by a Divisional Director. Each level 2 risk has a documented strategy, updated annually, which sets out the approach to managing the risk. Each strategy is based on the following principles: there is a Board approved risk definition; there is a Three Lines of Defence Model, with clearly articulated responsibilities for the management of each risk; there are appropriate policies, processes, systems and controls throughout the Society; and finally, a defined governance structure. Second line control testing is conducted in accordance with the annual controls testing plan agreed by the RC.

Key operational risks and their mitigants are detailed below:

Risk	Brief description	Operational risk management and mitigation
Business Continuity and Disaster Recovery Risk	The risk of failure to adequately assess, document, test and invoke business continuity procedures to safeguard Group assets and personnel, and to adequately maintain or re-commence all essential business operations following a business continuity event.	Each business area has a Business Continuity Plan, reviewed every 6 months. There is a Crisis Management Plan with a defined Crisis Management Team. Testing activities are led by the second line according to the plan agreed by Risk Committee. Examples include bi-annual Work Area Recovery tests, call cascades and desktop exercises with the Crisis Management Team.
Customer Operations Risk	The risk of financial and non-financial impacts resulting from inadequate or failures in customer facing/support processes.	Customer Operations Risks are most concentrated within the Operations function and the branch network, where activity is focussed on customer transactions, occurring by any means, primarily by post and email (Operations), telephone (Operations and branches) or in person (branches). The management and control of these risks is integral to the provision of service. First line control activities are carried out locally (or by a specialist area outside the team).
Product risk	The risk of financial and non-financial impacts resulting from the inadequate design and launch of new products and services.	Product Consideration Group is the first line Committee in the Product Governance Framework, which ensures that risks are mitigated and the Society delivers its obligation for the fair treatment of customers at the following stages: design and governance; identifying target markets; marketing and promotion; sales and advice processes; after-sales information and service; and complaints handling. Other controls include Product Design Risk Assessments and on-going monitoring of 3rd parties and monitoring of Conduct Risk associated with the management of existing business.
Financial Reporting Risk	Failure to interpret and comply with financial reporting and taxation requirements, including the misrepresentation of financial statements.	There is dedicated resource within the Finance department, which has systems and controls in place for regulatory reporting. This is supported by second line controls testing and utilisation of external advisors where required.
Model Risk	Risk of errors in the design, implementation or operation of models.	Controls surround the design, development, approval, implementation and review of computer based tools (typically spreadsheets) that are used to support business decision making.
Technology Risk	The risk of financial and non-financial impacts resulting from failures in the development, delivery, maintenance and continuity of effective IT systems.	There is dedicated IT resource to implement the development, delivery, maintenance and continuity of effective IT systems. Oversight is provided by the Operational & Conduct Risk Group (OCRG) and ultimately the Risk Committee.

Section 8 – Operational risk (continued)

Risk	Brief description	Operational risk management and mitigation
People Risk	The risk associated with the ability to recruit, develop, motivate and retain the required number and quality of people. People risk includes failure to comply with employment related requirements and inappropriate or unauthorised employee activity.	The management of People related risks is the responsibility of all managers, whilst the Human Resources department maintains oversight. On a day-to-day level, Human Resources provides advice and support to the business in relation to Recruitment and Selection, Employee Relations, Reward, Learning and Development approaches and Payroll and Administration in adherence to employment legislation and Society policies.
Legal & Regulatory Risk	The risk of regulatory censure, fines or legal action as a result of incorrect or inappropriate business conduct, e.g. failure to comply with legislative / regulatory requirements or Codes of Conduct.	Legal and Regulatory risk is managed by the Group Secretary under a separate reporting line to the Chief Executive. The Group has a small internal Legal team and selectively uses external firms where specific legal support is required.
Physical Assets, Safety and Security Risk	The risk that appropriate premises and other physical assets are not available to support business operational needs or do not conform to all relevant regulations, including Health and Safety requirements. It includes theft of/ damage to the Society's assets and threats or actual harm to the Society's employees.	Central to managing this risk is the Health & Safety Policy, Information Security Policy and the Physical Security Policy. A dedicated Corporate Facilities department, managed by the Divisional Director HR, provides specialist support to 1st line areas. As well as the standard risk governance arrangements, additional oversight is provided by the Health & Safety Committee.
Supplier & Outsourcing Risk	The risk of adverse impacts arising from services with outsourced partners or third-party suppliers. It includes inappropriate supplier selection and management processes and failure on the part of the supplier to deliver the agreed services and/or comply with relevant laws, codes and ethical behaviours.	Business areas play a key first line role by setting out procedures and processes to ensure compliance with both the risk management strategy and the Supplier Selection and Management Policy. Controls are in place throughout all stages of procurement, including ongoing contract and supplier management.
Financial Crime Risk	Risk of financial and non-financial impacts arising from internal and external fraud, or from a failure to comply with financial crime legislation.	The Group Secretary retains overall responsibility and oversight of Financial Crime Risk as part of his Money Laundering Reporting Officer responsibilities. The Group pays close attention to the source, likelihood and impact of Financial Crime.
Change Risk	The risk of financial and non-financial impacts resulting from the inadequate design, management or implementation of change.	Controls exist to ensure change is delivered in a controlled manner, whether it be Business As Usual change (such as a process change without systems development); small process or organisational change where operational and customer impact is low; or project change, where the risk and complexity demands a formal approach to change. For the latter, specific controls include an agreed project methodology and governance arrangements.

Operational risk oversight and governance

Oversight and governance arrangements for the setting and management of a robust operational risk management policy and framework are the responsibility of the Board and supported by the OCRG.

Capital required under Pillar 1 for operational risk was £8.1m (2017: £7.7m).

Section 9 – Liquidity risk

Liquidity risk

The risk that the Society either does not have sufficient financial resources to enable it to meet its obligations as they fall due or can secure such resources only at excessive cost.

The Society's primary purpose is to make loans secured by way of mortgage on residential property. It funds these loans substantially from short term deposits provided by its saving members. The contractual maturity of the mortgages is typically up to 25 years although loans are often repaid early due to borrowers moving house or remortgaging.

Savers' deposits, whilst predominantly accessible on demand, at short notice or for fixed periods, nevertheless tend to remain with the Society for longer periods. A substantial proportion of savers have long established relationships with the Society.

This difference in the nature of borrowers' and savers' relationships with long term assets funded by short-term, mostly instant access accounts, results in a structural mismatch which can put pressure on resources. To mitigate this risk, the Group holds sufficient liquid resources to meet the normal day-to-day operations of the business and, in addition, maintains a buffer of high quality liquid assets which can be converted quickly into cash to cover outflows in severely stressed conditions. Processes are in place to ensure that the quantity, quality and availability of these liquid resources are adequate at all times.

The Board undertakes a detailed annual review of its liquidity adequacy under the Internal Liquidity Adequacy Assessment Process (ILAAP) and submits this to the PRA for supervisory review. The ILAAP specifies the daily processes that the Society will use to determine the amount of liquidity required to cover its potential cash flow needs under a range of stresses including three PRA standard scenarios 'idiosyncratic', 'market-wide' and 'combined'.

The supervisory review also informs the PRA's view of the amount of the buffer of high quality liquid assets that the Society should hold to meet the three standard regulatory stress scenarios and the maximum allowable gap between maturing wholesale assets and wholesale liabilities (wholesale refinancing gap). The PRA replaced the Individual Liquidity Guidance (ILG) with the LCR, which was a Basel III requirement to be adopted universally. Treasury maintains liquid resources at the greater of the LCR requirement or that indicated by the ILAAP.

As prescribed by EBA Guidelines:

- The Liquidity buffer represents the amount of the Society's liquidity resources for regulatory purposes. Substantially all of the Society's liquidity buffer is made of up balances with the Bank of England and UK Government securities;
- The Total net cash outflow represents the total expected cash outflow on a stressed basis minus total expected contractual cash inflows for the subsequent 30 days; and
- The values at each quarter end date are a simple average of month-end observations over the 12 months preceding the end of each quarter.

		Total Weighted value (average) 12 months			
		Total Adjusted Value			
Quarter end		30 June 2017 £m	30 September 2017 £m	31 December 2017 £m	31 March 2018 £m
21	Liquidity Buffer	555.4	551.1	545.8	594.8
22	Total Net Cash Outflows	409.7	412.5	412.3	394.5
23	Liquidity Coverage Ratio (%)	136%	134%	133%	153%

Table 28 Abbreviated disclosure of the LCR in the format prescribed by EBA guidelines.

During the year, the Group maintained the LCR above the regulatory minimum at all times. The higher LCR at 31 March 2018 reflects the additional liquidity raised through the Kenrick No 3 Plc securitisation in January 2018.

The Board has established a Liquidity Risk Policy which lays down a rigorous framework of limits to control the Society's liquidity risk. The governance process surrounding liquidity risk management activities is as follows:

- The Board has delegated authority for the governance of Liquidity Risk Management to the ALCo which meets monthly;
- Operational management of liquidity risk is further delegated to the Liquidity Management Committee (LMC) which meets weekly. LMC looks at liquidity stresses over a horizon of up to three months and plans cash flows over a rolling 12 month planning period;
- Treasury is responsible for day-to-day management and maintenance of adequate liquid resources under delegated authority from ALCo; and
- The RC monitors independently the overall liquidity adequacy process, including the activities of ALCo, LMC and Treasury.

The Society is responsible for the liquidity and cash flow requirements of wholly owned subsidiaries.

Section 10 – Other risks

This section sets out the other risks faced by the business above and beyond the Pillar 1 risks set out in Sections 4 to 9.

Information risk

The risk that customer or Society information assets are managed or processed incorrectly or are not adequately protected. It includes inadequate data quality and failure to comply with data protection and data privacy requirements.

Understanding and managing information risk is imperative to the successful achievement of the Society's business objectives.

Effective policies, procedures and processes complemented by technological defences and detection tools, provide for successful information risk management.

To this end the Society has determined a risk management strategy based on the following principles:

- A clearly articulated and Board approved Information Risk Appetite Statement;
- A clearly articulated and Board approved information risk definition;
- An embedded and compliant Information Risk Management Framework, underpinned by robust processes and tools;
- A Board approved Cyber Resilience Strategy Plan;
- A Three Lines of Defence model with clearly articulated responsibilities for the management of information risk;
- Appropriate processes, systems and controls that support the effective management of information risks across the Society;
- Committee oversight within an appropriate governance structure; and
- An appropriate member of the senior management team with overall accountability for information risk management.

The Society has also set up an Information Risk Group. This group is in place to maintain oversight and governance of information risk across the Society and challenge the effectiveness of the controls in place to mitigate Information Risk (including cyber security) across the Society. Its purpose is to support and drive the information risk governance agenda and provide the Society with the assurance that effective information governance best practice mechanisms are in place within the Society.

Pension liability risk

The risk that there will be a shortfall in the value of the Society's pension fund assets over and above the guaranteed liability to its employees under the defined benefit pension scheme. This may result from a number of sources including investment strategy, investment performance, market factors and mortality rates. The Staff Retirement Scheme ('the Scheme') is also exposed to possible changes in pension legislation.

The Group has funding obligations for a defined benefit scheme, the Scheme, which is closed to new members and no longer accruing service benefits.

To mitigate these risks, management, together with the Trustees of the Scheme, regularly reviews reports prepared by the Scheme's independent actuaries to assess these risks and take appropriate actions which may, for example, include adjusting the investment strategy or contribution levels to address any funding deficit.

Business risk

The risk of the Society failing to meet its business objectives through the inappropriate selection or implementation of strategic plans.

This is the risk to the Society arising from changes in its business, including the risk that it may not be able to carry out its business plan and its desired strategy or both. This may be due to changes in the competitive environment or events which damage the operating economies of the Group (e.g. competitor activity, changes in regulation or taxation).

The Group regularly models the impact of a range of scenarios on the business plans, with a view to identifying mitigating actions.

Retail conduct risk

The risk that inappropriate behaviours by the Society result in adverse outcomes for retail consumers.

Retail conduct risk (conduct risk) is deemed so important that the FCA was created to increase the regulatory focus on it. This is intended to go beyond the previous focus on compliance with rules, on process and on treating customers fairly, to embrace a holistic approach of how a firm organises itself and does business in order to ensure good customer outcomes.

The management of conduct risk is a key component in the successful delivery of the Society's strategy, objectives and protection of its members and customers.

To this end, the Society has determined a risk management strategy based on the following principles:

- A clearly articulated and Board approved Conduct Risk Appetite Statement;
- An embedded and compliant Conduct Risk Management Framework;
- A Three Lines of Defence model with clearly articulated responsibilities for the management of conduct risk;
- Appropriate business processes, a centralised risk management system used by business areas to manage their risks and controls to support the effective management of conduct risk across the Society; and
- Committee oversight within an appropriate governance structure, in particular the OCRG. This group is chaired by the Group Secretary and is responsible for the oversight of the management of operational and retail conduct risks arising from the Society's business activities.

Section 11 – Securitisation

Securitisation risk is the residual credit risk arising from retaining an interest in the Group's securitisation companies through the provision of subordinated debt and/or start up expense loans and liquidity facilities where applicable.

The Society has neither issued nor invested in re-securitisation assets.

Originated securitisations

Securitisation is the process by which a ring fenced group of assets, usually loans, are aggregated into a pool, and sold to structured entities with no gains being recognised. The pool of mortgage loans is used to back the issuance of new securities, allowing the credit rating of the securities to be separated from the credit rating of the originating entity. The Group has established securitisation structures as part of its funding activities, using residential and commercial mortgage loans as the underlying asset pools.

The equity of the structured entities created for these securitisations is not owned by the Group. However, to comply with the Building Societies Act 1986 (International Accounting Standards and Other Accounting Amendments) Order 2004 and IFRS 10, the structured entities are included as subsidiaries in the consolidated financial statements. This is despite the fact that some structured entities may be structured to cap group exposures to losses at levels which mean that consolidation is not considered to be appropriate for capital purposes.

The Group has experience of issuing securitisations under various programmes, and has built up a depth of knowledge, processes and management information to deal effectively with these funding vehicles. The Society undertakes securitisation activities to raise wholesale funding. Securitisation is used to increase the diversification of funding sources, manage maturity mismatch risk and assist overall credit risk management.

Treatment of securitisations for capital purposes

There are two distinct capital treatments for the securitisations that the Group has originated. The capital treatment is dependent upon whether or not significant credit risk associated with the securitised exposures is considered to have been transferred to third parties. The mortgage originator usually retains an element of risk by holding a tranche of subordinated loans. Where the risk is limited to a relatively small tranche of subordinated loans it is usually possible to demonstrate that a significant risk transfer has taken place. Where this is the case, the structured entity is not consolidated for capital purposes and no risk weighted exposures are included in the capital calculation for the assets that have been securitised, instead the subordinated loans net of any deductions arising from consolidated losses are deducted from Tier 1 capital. Sandwell Commercial Finance No. 1 Plc and Sandwell Commercial Finance No. 2 Plc are not consolidated for capital purposes.

Alternatively, where the structures do not achieve significant risk transfer, the underlying mortgage pools and other assets of the securitisations remain within the Group and are consolidated for capital purposes. This means the assets are risk weighted along with the Group's own assets using the Standardised Approach as reported in Section 5 – Capital Adequacy. Hawthorn Finance Limited, Kenrick No. 1 Plc, Kenrick No. 2 Plc and Kenrick No. 3 Plc are treated in this manner.

Non-consolidated structured entities for regulatory capital purposes

The Group, through its subsidiary company, West Bromwich Commercial Limited (WBCL), provides subordinated loans (including funding for start-up costs) to Sandwell Commercial Finance No. 1 Plc and Sandwell Commercial Finance No. 2 Plc.

The notes in these securitisations are serviceable from cash flows generated by the mortgage assets. The Group receives the excess spread on the transactions as deferred consideration, after the structured entities have met their liabilities. The Group does not provide any liquidity facilities to the structured entities. WBCL provides administration and cash management services to the structured entities, for which it receives a fee. The subordinated start-up loan balances have been written down to £nil (2017: £nil) by the application of cumulative losses on the securitised loans within Sandwell Commercial Finance No. 1 Plc and Sandwell Commercial Finance No. 2 Plc.

The structured entities were originally set up as follows:

Sandwell Commercial Finance No. 1 Plc

In May 2004, WBCL sold £250m of commercial mortgage assets, at book value, to Sandwell Commercial Finance No. 1 Plc. Sandwell Commercial Finance No. 1 Plc issued notes to finance the purchase of the commercial mortgage assets.

Sandwell Commercial Finance No. 2 Plc

In September 2005, WBCL sold £350m of commercial mortgage assets, at book value, to Sandwell Commercial Finance No. 2 Plc. Sandwell Commercial Finance No. 2 Plc issued notes to finance the purchase of the commercial mortgage assets.

Section 11 – Securitisation (continued)

Non-consolidated structured entities for regulatory capital purposes (continued)

The balances of gross assets subject to securitisation, notes in issue and underlying balances impaired and past due are included in the table below. Gross assets include the gross value of the underlying mortgage loans together with cash, cash equivalents and other assets.

Securitisation Company	Type	Date of Securitisation	Gross assets securitised 2018 £m	External notes in issue 2018 £m	Underlying assets past due and impaired 2018 £m	Gross assets securitised 2017 £m	Total notes in issue 2017 £m	Underlying assets past due and impaired 2017 £m
Sandwell Commercial Finance No. 1 Plc	Commercial mortgage securitisation	19 May 2004	10.7	12.7	-	18.0	20.2	4.4
Sandwell Commercial Finance No. 2 Plc	Commercial mortgage securitisation	23 September 2005	45.4	31.7	9.4	55.7	46.3	6.0
			56.1	44.4	9.4	73.7	66.5	10.4

Table 29: Assets subject to off balance sheet securitisation, notes in issue and impaired and past due assets.

The gross assets securitised in Table 29 are subject to impairment provisions of £8.5m (2017: £1.8m)

Consolidated structured entities for regulatory capital purposes

The structured entities, which are fully consolidated for capital purposes, were originally set up as follows:

Hawthorn Finance Limited

In July 2008, West Bromwich Mortgage Company sold £1,000m of residential buy to let mortgage assets, at book value, to Hawthorn Asset Co Limited, which in turn, borrowed funds from Hawthorn Finance Limited to fund the purchase of the mortgage assets.

Kenrick No. 1 Plc

In April 2012, an Originator Trust was created over a £343m portfolio of prime residential mortgages, at book value. Kenrick No. 1 Plc acquired a 99% share in the Originator Trust and issued notes to finance the purchase. The Society retained a 1% share in the Originator Trust. On 11 April 2017, the Society triggered its call option and the loans were bought back by the Society.

Kenrick No. 2 Plc

In May 2013, an Originator Trust was created over a £426.3m portfolio of prime residential mortgages, at book value. Kenrick No. 2 Plc acquired a 99% share in the Originator Trust and issued notes to finance the purchase. The Society retained a 1% share in the Originator Trust. The call option date for all notes is 18 July 2018.

Kenrick No. 3 Plc

In January 2018, an Originator Trust was created over a £383.5m portfolio of prime residential mortgages, at book value. Kenrick No. 3 Plc acquired a 99% share in the Originator Trust and issued notes to finance the purchase. The Society retained a 1% share in the Originator Trust. The call option date for all notes is 11 January 2020.

Loan notes created under a retained securitisation may be used to raise funding. However, the loan assets within the securitisations do not change and we continue to manage the interest rate risk of the underlying mortgage assets.

To manage interest rate risk, the structured entities enter into derivative transactions with external derivative counterparties, paying a rate of interest based on the securitised mortgages and receiving a rate inherent in the debt issuances. Cash flows arising from these derivatives are accounted for on an accruals basis. The derivatives relating to the securitisations are treated as explained in the accounting policy, which can be found in the 2018 Annual Report and Accounts. The Society is both originator and servicer for each of the issues.

The Society's obligations in respect of the Hawthorn and Kenrick securitisation vehicles are limited to transferring cash flows from the underlying assets and the Society and its subsidiaries are under no obligation to support any losses that may be incurred by the securitisation programmes or holders of the issued notes. The parties holding the notes in issue are therefore only entitled to obtain payment to the extent of the resources in the Hawthorn and Kenrick securitisation vehicles respectively.

The structured entities are subject to legal covenants which need to be fulfilled in the event of a downgrade of the contracted liquidity provider. The cash flows resulting from these legal covenants are in respect of amounts held in the transaction bank accounts and the Guaranteed Investment Contract accounts, representing the net cash position arising from the management of the structured entities at any point in time. Funds may need to be either deposited with another institution with the requisite rating or a guarantee obtained from a suitable guarantor (in the event of the liquidity or derivative provider losing its short term rating unless the rating agencies confirm that the current ratings of the notes will not be affected). There is no additional liquidity risk to the group, as the cash flows affected solely relate to cash held within the structured entities and no further flows from the Society would be required.

Section 11 – Securitisation (continued)

Consolidated structured entities for regulatory capital purposes (continued)

The balances of assets subject to securitisation, notes in issue and underlying balances past due and impaired are included in Table 30. Underlying assets past due and impaired are part of the totals reported within Table 14 for residential balances.

Securitisation Company and date of securitisation	Type	Gross assets securitised	Total notes in issue	Retained notes in issue	Underlying assets past due and impaired	Gross assets securitised	Total notes in issue	Retained notes in issue	Underlying assets past due and impaired
		2018 £m	2018 £m	2018 £m	2018 £m	2017 £m	2017 £m	2017 £m	2017 £m
Hawthorn Finance Limited - 22 July 2008	Residential mortgage securitisation	667.3	641.0	641.0	3.0	742.0	712.7	712.7	2.5
Kenrick 1 - 30 April 2012	Residential mortgage securitisation	-	-	-	-	129.7	110.6	52.6	0.6
Kenrick 2 - 28 May 2013	Residential mortgage securitisation	178.8	144.2	40.6	0.9	219.4	186.5	-	0.9
Kenrick 3 - 25 January 2018	Residential mortgage securitisation	392.7	382.3	33.1	-	-	-	-	-
		1,238.8	1,167.5	681.6	3.9	1,091.1	1,009.8	765.3	4.0

Table 30: Assets subject to on balance sheet securitisation and notes in issue.

The issued securitisation notes are rated by Moody's and Fitch.

Purchased securitisation positions

The Group also invests in mortgage backed securities. The treatment of the Group's investment in mortgage backed securities is covered under Section 6 – Credit Risk.

Purchases and retention of residential mortgage backed securities are undertaken within a clearly defined credit risk policy. All residential mortgage backed securities holdings are monitored on a daily basis and if the credit rating deteriorates below AAA level the position is reviewed. The liquidity of residential mortgage backed securities assets held, either through sale or sale and repurchase, is regularly tested by Treasury and reported accordingly. The Society holds no re-securitisations.

The Group has invested in commercial mortgage backed securities issued by Sandwell Commercial Finance No. 2 Plc. As at 31 March 2018 these notes had a book value of £2.7m (2017: £4.5m) and of these, £2.0m (2017: £3.8m) was risk weighted and £0.7m (2017: £0.6m) was deducted, for capital purposes from reserves. The minimum capital requirement for the risk weighted element was £0.5m (2017: £0.7m).

The valuation process of our investments in securitisation exposures primarily focuses on quotations from third parties and observed trade levels. This process did not change in 2017/18.

RWA %	CQS	2018 Exposure £m	2018 Capital £m	2017 Exposure £m	2017 Capital £m
20%	1	89.6	1.4	111.6	1.8
50%	2	0.1	0.0	-	-
100%	3	-	-	1.9	0.2
350%	4	1.9	0.5	1.9	0.5
		91.6	2.0	115.4	2.5

Table 31: Purchased exposures and associated capital requirements by risk weight band.

Section 12 – Asset encumbrance

The following disclosures are presented in line with the EBA regulatory requirements. The values disclosed are median values of quarterly data on a rolling basis over the previous 12 months.

Template B was not required to be disclosed for the year ending 31 March 2017 and comparative information is therefore not given.

Template A – Assets

	Carrying amount of encumbered assets £m	Fair value of encumbered assets £m	Carrying amount of unencumbered assets £m	Fair value of unencumbered assets £m
2018	010	040	060	090
10 Assets of the reporting institution	1,575.6		4,164.4	
40 Debt securities	-	-	313.9	313.9
120 Other assets*	-		208.1	

	Carrying amount of encumbered assets £m	Fair value of encumbered assets £m	Carrying amount of unencumbered assets £m	Fair value of unencumbered assets £m
2017	010	040	060	090
10 Assets of the reporting institution	1,181.8		4,597.8	
40 Debt securities	5.0	5.0	377.3	377.9
120 Other assets*	-		215.1	

*Other assets include derivative financial assets; property plant and equipment; intangible assets; prepayments; deferred tax assets; pension benefit surplus and investment properties. These assets would not be available for encumbrance in the normal course of business.

Template B – Collateral received

	Fair value of encumbered collateral received or own debt securities issued £m	Unencumbered Fair value of collateral received or own debt securities issued available for encumbrance £m
2018	10	40
130 Collateral received by the reporting institution	-	99.9
160 Debt securities	-	99.9
190 of which: issued by general governments	-	99.9
250 Total Assets, Collateral Received and On Debt Securities Issued.	1,575.6	

Template C – Encumbered assets/collateral received and associated liabilities

	Matching liabilities, contingent liabilities or securities lent £m	Assets, collateral received and own debt securities issued other than covered bonds and ABSs encumbered £m
2018	10	30
010 Carrying amount of selected financial liabilities	606.8	936.0

	Matching liabilities, contingent liabilities or securities lent £m	Assets, collateral received and own debt securities issued other than covered bonds and ABSs encumbered £m
2017	10	30
010 Carrying amount of selected financial liabilities	301.9	497.4

Table 32: EBA asset encumbrance templates.

Section 12 – Asset encumbrance (continued)

Template D – Information on importance of encumbrance

The most material sources of encumbrance for the Society are secured funding via the Society's securitisation programmes which are supported by pledging mortgage assets. Further detail on these activities is set out in note 13 to the 2018 Annual Report and Accounts. The Society also pledges debt securities as collateral in sale and repurchase transactions - see note 38 to the 2018 Annual Report and Accounts.

An additional source of encumbrance is the collateralisation of derivatives liabilities. The Society also treats some loans and advances to credit institutions and some debt securities as encumbered even though there are no associated liabilities. An example of this would be liquid assets held within the Group's securitisation programmes as these are not available for use in the Group's day-to-day operations.

A general description of terms and conditions of the collateralisation agreements entered into for securing liabilities are available in the 2018 Annual Report and Accounts as follows; for sale and repurchase transactions of debt securities in note 38.

Section 13 – Remuneration and other corporate governance

Governance arrangements

Disclosure requirements relating to governance arrangements under CRR Part Eight Article 435 are included in Section 3 of this report but are also supplemented by the disclosures included in the Directors' Report on Corporate Governance on pages 31 to 34 and Annual Business Statement on pages 115 to 117 within the 2018 Annual Report and Accounts. The 2018 Annual Report and Accounts are published on the Society's website (www.westbrom.co.uk).

Remuneration

The responsibilities and decision-making process for determining remuneration policy and membership of the management body, the link between pay and performance and the design and structure of remuneration, including the performance related pay plans, have been disclosed in the 2018 Annual Report and Accounts on pages 38 to 44.

These disclosures meet the requirements of CRD IV and the PRA's Remuneration Code ('the Code'), for the Society's Directors and are not repeated here. The 2018 Annual Report and Accounts does not include details of the remuneration of Code Staff required under CRD IV and this information is set out below.

Code staff

Under the Code, the Society is required to identify those staff that are considered to have a material impact on the Society's risk profile. This includes all Executive Directors, Divisional Directors and Non-Executive Directors. These individuals are defined as 'Code Staff'.

The table below sets out the aggregate quantitative remuneration for Code Staff in relation to their services for the Group for the year ended 31 March 2018. The number of beneficiaries includes Code Staff with full and part year service. Outstanding deferred remuneration only relates to those Code Staff who served during the year. The remuneration figures below do not include severance pay which is shown separately in table 34.

Year to 31 March 2018

	Number of beneficiaries	Fixed remuneration* £000	Variable remuneration (non-deferred) £000	Deferred variable pay from previous years £000	Total remuneration £000	Outstanding deferred remuneration £000
Non-Executive Director	8	500	-	-	500	-
Executive Director	2	930	174	59	1,163	175
Other Code staff	10	1,351	240	142	1,733	311
	20	2,781	414	201	3,396	486

Year to 31 March 2017

	Number of beneficiaries	Fixed remuneration* £000	Variable remuneration (non-deferred) £000	Deferred variable pay from previous years £000	Total remuneration £000	Outstanding deferred remuneration £000
Non-Executive Director	7	492	-	-	492	-
Executive Director	3	888	161	105	1,154	216
Other Code staff	9	1,234	234	121	1,589	300
	19	2,614	395	226	3,235	516

Table 33: Aggregate quantitative remuneration of Code Staff.

* Includes fees, basic salary, pension and other benefits. In the year to 31 March 2018 this also included compensation of £56,800 which was determined with reference to the amount of performance-related pay award that one Executive Director would have received from his previous employer if he had stayed in post.

Section 13 – Remuneration and other corporate governance (continued)

Code staff (continued)

Remuneration for Code Staff

Component	Purpose	Operation	Performance Metrics
Basic Pay	Reflects level of responsibility.	Reviewed annually (or more frequently if required) linked to performance or market benchmarking.	Influencing factors include: <ul style="list-style-type: none"> • Role and experience; • Personal performance; • Benchmarking comparisons; and • Salary increases awarded across the Society.
Performance-Related Pay	Linked to the delivery of Society and personal objectives. Used to reward within the context of achieving the Society's goals and objectives.	Maximum annual opportunity for Executive Directors and Divisional Directors is 50% of basic salary. 40% of the Performance-Related Pay earned (maximum 20% of basic salary) is deferred over a three year period. Non-Executive Directors do not receive variable remuneration.	Based on a number of measures, including: <ul style="list-style-type: none"> • Financial; • Customer; • People; • Risk; and • Enhanced operational capabilities. Reviewed by the Committee annually to ensure that the measures are appropriate.
Pension or Pension Allowance	A part of fixed remuneration intended to attract and retain individuals of sufficient calibre.	Executive Directors and Divisional Directors are invited to join the Society's stakeholder pension plan or, as an alternative, be provided with a cash allowance. Non-Executive Directors do not receive a pension or pension allowance.	Not applicable.
Benefits	To provide market competitive remuneration.	Benefits are provided in line with market practice for Executive Directors and Divisional Directors, which include a fully expensed car, private medical care and life assurance. Other benefits may be provided in individual circumstances.	Not applicable.

A proportion of variable remuneration earned by Code Staff in the current financial year is deferred to subsequent years. Performance-related pay deferred to future years is subject to review by the Remuneration Committee and approved by the Board at the appropriate time before any payment is made.

There were no sign-on payments or variable remuneration in the form of share or share-like instruments and no individual received remuneration in excess of EUR 1 million.

Severance payments

Year to 31 March

	Number of beneficiaries	Severance pay £000	Highest individual award £000
2018	-	-	-
2017	-	-	-

Table 34: Aggregate severance pay of Code Staff.

The severance payments reflect the contractual amounts payable.

Section 14 – Adequacy of risk management controls

The Board confirms that the Risk Management Report contained in the 2018 Annual Report and Accounts and the Pillar 3 disclosures above are a fair description of the principal risks and uncertainties that the Group faces. The Board aims to manage effectively all the risks that arise from its activities and believes that the risk management arrangements and controls put in place are adequate with regards to the Group's profile and strategy. The principal external threats facing the Society are outlined in the 2018 Annual Report and Accounts on pages 21 and 25.

By order of the Board.

Section 15 – Contacts

Should you have any queries please contact:

Manjit Hayre Chief Risk Officer
Tom Lynch Divisional Director, Treasury and Finance
Neil Noakes Group Secretary

West Bromwich Building Society. Head Office: 2 Providence Place, West Bromwich B70 8AF. Register Number 104877

Section 16 – Glossary

Additional Tier 1 (AT 1) capital

Capital that meets certain criteria set out in CRD IV. In particular, the criteria require that upon the occurrence of a trigger event, the AT 1 capital instrument converts to CET1 capital or the principal is written down on a permanent basis; or grandfathered instruments such as PIBS.

Available-for-sale reserve (AFS)

The AFS contains unrealised gains and losses arising from changes in the fair value of non-derivative financial assets that are categorised as available for sale.

Basel II framework

The Basel Committee on Banking Supervision's statement of best practice that defines the methods by which firms should calculate their regulatory capital requirements to retain enough capital to protect the financial system against unexpected losses. The framework is structured around Pillars 1, 2 & 3, became law in the EU Capital Requirements Directive, and was implemented in the UK by the FSA Handbook (now PRA rulebook).

Basel III

In December 2010, the Basel Committee on Banking Supervision issued the Basel III rules text, which presents the details of the strengthened global regulatory standards on bank capital adequacy and liquidity. The requirements, embedded using CRD IV, became effective from 1 January 2014.

Capital Requirements Regulation and Capital Requirements Directive IV (CRD IV)

CRD IV is the legislative package made up of the Capital Requirements Regulation (CRR) and the Capital Requirements Directive to implement the Basel III agreement.

Core Capital Deferred Shares (CCDS)

CCDS are a form of CET1 capital issued by building societies. They rank behind depositors and creditors.

Counterparty credit risk

Counterparty credit risk is the risk that the counterparty to a transaction could default before the final settlement of the transaction's cash flows.

Counterparty Credit Risk (CCR) Mark to Market method

One of the methods allowed under the Standardised Approach for determining exposure values for financial derivative instruments.

Common Equity Tier 1 capital (CET1)

CET1 capital comprises internally generated capital from general reserves and other reserves less intangible assets, goodwill and other regulatory adjustments.

Common Equity Tier 1 capital ratio

CET1 capital as a percentage of RWAs.

Credit Quality Steps (CQS)

A credit quality assessment scale as set out in CRD IV.

CRD IV Buffers

These comprise a Capital Conservation Buffer (CCoB); a Systemic Risk Buffer (SRB); and a macro-prudential Countercyclical Buffer (CCyB).

CRR Mark to Market method

This is a method for calculating counterparty credit risk exposures for financial derivatives, securities financing transactions and long settlement transactions.

Credit risk

The potential to incur losses from the failure of a borrower or counterparty to meet its obligation to pay interest or repay capital on an outstanding loan.

Credit risk mitigation

Techniques to reduce the potential loss in the event that a customer (borrower or counterparty) becomes unable to meet its obligations. This may include the taking of financial or physical security, the assignment of receivables or the use of credit derivatives, guarantees, credit insurance, set off or netting.

External Credit Assessment Institution (ECAI)

An ECAI (e.g. Moody's, Standard and Poor's and Fitch) is an institution that assigns credit ratings to issuers of certain types of debt obligations as well as the debt instruments themselves.

Financial Conduct Authority (FCA)

On 1 April 2013 the FCA replaced the FSA as the financial services industry regulator for conduct related matters.

Forbearance

Forbearance takes place when a concession, which can be temporary or permanent, is made on the contractual terms of a loan in response to the borrower's financial difficulties.

Guarantee

An agreement by a third party to cover the potential loss to a credit institution should a specified counterparty default on their obligations.

Internal Capital Adequacy Assessment (ICAA)

ICAA is the document produced by the Society as a result of the ICAAP.

Internal Capital Adequacy Assessment Process (ICAAP)

The process the Group follows to determine capital requirements under Basel III Pillar 2.

Individual Capital Guidance (ICG)

The minimum amount of capital the Group should hold as set by the regulator under Basel III following a SREP exercise and a review of the Society ICAAP. This terminology is being replaced with the TCR.

Individual Liquidity Adequacy Assessment Process (ILAAP)

The Group detailed annual review of its liquidity adequacy which is submitted to the PRA for supervisory review.

Individually/collectively assessed

At each Statement of Financial Position date the Group assesses whether or not there is objective evidence that individual financial assets are impaired. If no objective evidence of impairment exists for an individually assessed financial asset, it is included in a group of financial assets with similar credit risk characteristics and collectively assessed for impairment. A collective provision is made against a group of financial assets where there is evidence that credit losses have been incurred, but not individually identified, at the reporting date.

Interest rate risk

Interest rate risk is the exposure of a firm's financial condition to adverse movements in interest rates.

International Swaps and Derivatives Association (ISDA) master agreement

A standardised contract developed by ISDA and used to enter into bilateral derivatives transactions.

Leverage ratio

Tier 1 capital as a percentage of total exposures which include on and off balance sheet assets after netting derivatives.

London Inter-Bank Offered Rate (LIBOR)

The interest rate at which banks offer to lend funds to one another in the international interbank market.

Liquidity Coverage Ratio (LCR)

A measure brought in as part of CRD IV which aims to ensure that an entity maintains an adequate level of liquidity to meet its needs for a 30 day period under severe stress conditions.

Section 16 – Glossary (continued)

Liquidity risk

The risk that the Group does not have sufficient financial resources to meet its obligations as they fall due, or will have to do so at an excessive cost. This risk arises from mismatches in the timing of cash inflows and outflows.

Liability Management Exercise (LME)

The LME completed by the Society in April 2018 in order to modernise the Society's capital structure. Existing PPDS and PIBS were exchanged for a combination of CCDS, Tier 2 Notes and cash. See Section 5 for fuller details.

Loan-to-Value (LTV)

The ratio of current exposure value as a proportion of the value of the asset held as security (usually residential property) expressed as a percentage.

Market risk

The risk that movements in market risk factors, including foreign exchange rates, interest rates, credit spreads and customer-driven factors will reduce income or portfolio values.

Market Value (MV)

The sensitivity of the whole-life economic value (in today's value) of Group assets and liabilities to an immediate parallel shift in the yield curve.

Maturity

The remaining time in years that a borrower is permitted to take to fully discharge their contractual obligation (principal, interest and fees) under the terms of a loan agreement.

Minimum capital requirement

The minimum amount of regulatory capital that a financial institution must hold to meet the Basel III Pillar 1 requirements for credit and operational risk.

Minimum Requirements for Own Funds and Eligible Liabilities (MREL)

The final framework and policies for setting Minimum Requirements for Own Funds and Eligible Liabilities (MREL) have been published as part of EU's Bank Recovery and Resolution Directive, The Society will be classified as a "modified insolvency" firm for the purposes of MREL. This means that the MREL regime does not introduce any additional capital requirements for the Society.

Netting

The ability to reduce credit risk exposures by offsetting the value of any deposits against loans to the same counterparty.

Operational risk

Operational risk is the risk of loss and/or negative impact to the Society resulting from inadequate or failed internal processes, systems or people, or from external events.

Potential Future Exposure (PFE)

The PFE is an estimate of the exposure relating to the future cash flows of derivatives. It is based upon the remaining duration and the type of the derivative.

Permanent Interest Bearing Shares (PIBS)

Unsecured, deferred shares that, under transitional rules, are a form of Additional Tier 1 capital. PIBS rank behind the claims of all depositors and creditors of the Society other than the Society's PPDS.

Pillar 1

The part of the Basel III Framework which sets out the regulatory minimum capital requirements for credit and operational risk.

Pillar 2

The part of the Basel III Framework which sets out the processes by which financial institutions review their overall capital adequacy. Supervisors then evaluate how well financial institutions are assessing their risks and take appropriate actions in response to the assessments. This includes all risks (including Pillar 1 risks). The TCR is an outcome from Pillar 2.

Profit Participating Deferred Shares (PPDS)

Unsecured deferred shares that are a form of CET1 capital. PPDS rank behind depositors and creditors of the Society.

Prudential Regulation Authority (PRA)

From 1 April 2013, the PRA replaced the FSA as the financial services industry regulator in the UK for prudential matters.

PRA Buffer

An amount of capital that firms should hold, in addition to their TCR, to cover losses that may arise under a severe stress scenario, but avoiding duplication with the CRD IV buffers.

Provisions

Amounts set aside to cover losses associated with credit risks.

Risk Appetite

The articulation of the level of risk that the Group is willing to take (or not take) in order to safeguard the interests of the Society's members whilst achieving business objectives.

Risk Weighted Assets (RWA)

The value of an on or off-balance sheet exposure adjusted under Pillar 1 rules to reflect the degree of risk it presents.

Securitisation

A transaction or scheme where assets are sold to a Structured Entity in return for immediate cash payment. That entity raises the immediate cash payment by issuing debt securities in the form of tradeable notes or commercial paper to wholesale investors who receive an income from the underlying assets. Some risk is retained on the balance sheet while the remaining risk is transferred to investors.

Supervisory Review and Evaluation Process (SREP)

The Regulator's assessment of a firm's own capital adequacy assessment (ICAAP) under Basel III Pillar 2.

Stress testing

Various techniques that are used to gauge the potential vulnerability to exceptional but plausible events.

Supranational Financial Institution

A Supranational Financial Institution is formed and capitalised by two or more central governments to promote economic development for specified member countries. Supranational Financial Institutions finance their activities by issuing bond debt and are usually considered part of the high quality, sub-sovereign debt market. Some well-known examples of Supranational Financial Institutions are the World Bank, European Bank for Reconstruction and Development, European Investment Bank, Asian Development Bank and Inter-American Development Bank.

Total Capital Requirement (TCR)

The amount and quality of capital a firm must maintain to comply with the minimum capital requirements under the Capital Requirements Regulation.

The Standardised Approach (credit risk)

The Standardised Approach to credit risk, calculated by applying varying RWA percentages to credit exposures, depending on the underlying risk.

The Standardised Approach (operational risk)

The Standardised Approach to operational risk, calculated using three year historical net income multiplied by a factor of 12-18%, depending on the underlying business being considered.

Tier 2 capital

A component of regulatory capital comprising qualifying subordinated debt and eligible collective impairment allowances.

Subordinated Tier 2 notes (Tier 2 Notes)

A form of Tier 2 capital issued by the Society.

Wrong-way risk

An adverse correlation between the counterparty's probability of default and the mark to market value of the underlying transaction.

Appendix 1 – EBA Capital instruments key features disclosure template

The table below shows the capital instruments currently issued by the group including those instruments issued as part of the LME (CCDS and Tier 2) subsequent to the year end. The PPDS and PIBS are presented as they were at 31 March 2018, where conditions were amended subsequent to the year end, this is as detailed in the full terms and conditions which are available on the Society's website as detailed below:

		PPDS	PIBS	CCDS	Tier 2
1.	Issuer	West Bromwich Building Society	West Bromwich Building Society	West Bromwich Building Society	West Bromwich Building Society
2.	ISIN	n/a	GB00B0CX2M20	GB00BYWR8Q80	XS1775405795
3.	Gov. law (sub)	English	English	English	English
4.	Trans. CRR rules	CET1	Additional Tier 1	CET1	Tier 2
5.	Post-transitional CRR rules	CET1	Ineligible	CET1	Tier 2
6.	Eligible at Group (G), Individual Consolidated (IC) or Society (S)	G, IC, S	G, IC, S	G, IC, S	G, IC, S
7.	Instrument type (types to be specified)	Profit Participating Deferred Shares	Permanent Interest Bearing Shares	Core Capital Deferred Shares	Tier 2 Notes
8.	Regulatory capital value (£)	£173.0m	£30.0m	£43.4m ⁽²⁾	£23.3m ⁽²⁾
9.	Nominal amount of instrument	£184.1m	£75.0m	£128.9m	£22.5m
9a.	Issue px	100.0	99.8	100.0	100.0
9b.	Redemption px	n/a	100.0	n/a	100.0
10.	Accounting classification	Shareholders equity	Shareholders equity	Shareholders equity	Liability - amortised cost
11.	Original date of issuance	10/08/2009	29/07/2005	12/04/2018	12/04/2018
12.	Perpetual or dated	Perpetual	Perpetual	Perpetual	Dated
13.	Original maturity date	No maturity	No maturity	No maturity	12/04/2038
14.	Issuer call	No	Yes 05/04/2021	No	Yes 12/04/2033
15.	Optional call date, contingent call dates and redemption	n/a	05/04/2021	n/a	12/04/2033 + contingent tax and regulatory call
16.	Subsequent call dates, if applicable	n/a	Half yearly	n/a	Half yearly
17.	Fixed or floating dividend/ coupon	Discretionary, cap	Discretionary, cap	Discretionary, cap	Fixed
18.	Coupon rate and any related index	Discretionary up to 25% of Society's net loss or profit	Discretionary up to 6.15% until 2021 (reset in 2021 and every five years thereafter)	Cap on distributions, currently £15.81 per share and updated annually for CPI	11%
19.	Existence of a dividend stopper	No	Yes ⁽¹⁾	No	No
20.a/b	Fully discretionary, partially discretionary or mandatory	Fully discretionary	Fully discretionary	Fully discretionary	Mandatory
21.	Existence of step up or other incentive	No	Yes	No	No
22.	Noncumulative or cumulative	Non-cumulative	Non-cumulative	Non-cumulative	n/a
23.	Convertible or non-convertible	Non-convertible	Non-convertible	Non-convertible	Non-convertible
30.	Write-down features	PPDS reduced in value by 25% of any net loss of the Society; statutory via bail in or capital write-down	None contractual, statutory via bail in or capital write-down	None contractual, statutory via bail in or capital write-down	None contractual, statutory via bail in or capital write-down
31.	If write-down, write-down triggers	Net loss	n/a	n/a	n/a
32.	If write-down, full or partial	Partial	n/a	n/a	n/a
33.	If write-down, permanent or temporary	Temporary	n/a	n/a	n/a
34.	If temporary write-down, description of write-up mechanism	Write-back dependent on Society making net profits. No dividends paid until capital shortfall paid off	n/a	n/a	n/a
35.	Instrument type immediately senior	Additional Tier 1	Tier 2	Additional Tier 1	Senior unsecured
36.	Non-compliant transitioned features	No	Yes	No	No

37.	If yes, specify non-compliant features	n/a	<u>Step-up</u>	n/a	n/a
	Full terms and conditions of the instruments can be found at :	PPDS full terms and conditions	PIBS prospectus PIBS variation of conditions PIBS updated terms and conditions	CCDS full terms and conditions	Tier 2 Notes full terms and conditions

Notes:

1. The dividend stopper in the PIBS prohibits payment of interest or dividends on any other class of deferred shares, other than the PPDS, only for a period of 5 months from the Board's decision to reduce or cancel interest on the PIBS. The PIBS conditions were varied at a meeting on 9 April 2018, removing the dividend stopper prohibiting payments on any other class of deferred shares with effect from the 10 April 2018.
2. The regulatory capital value reflects estimates of the fair value adjustment to the nominal value upon initial recognition.

Appendix 2 – EBA Countercyclical Capital Buffers disclosure templates

The countercyclical buffer is an additional requirement introduced by CRD IV, calculated by applying a weighted average of country countercyclical buffer rates based on the geographical distribution of relevant exposures to the overall capital requirements of the Society. The following templates disclose information relevant for the calculation of the countercyclical buffer as at 31 March 2018 in accordance with Regulation (EU) 2015/1555 on a consolidated basis.

Template A: Geographical distribution of credit exposures relevant for the calculation of the countercyclical capital buffer

In accordance with Regulation (EU) 1152/2014, as foreign credit exposures represent less than 2% of the Society's aggregate risk weighted exposures, all exposures have been allocated to the UK. Exposures are as defined in Regulation (EU) 2015/1555 and in particular exclude exposures to sovereigns.

Row		General Credit Exposure value for SA	Securitisation Exposure value for SA	Own Funds requirements			Own fund requirement weights	Countercyclical capital buffer rate
				Of which: General credit exposures	Of which: Securitisation exposures	Total		
	Breakdown by country	10 £m	50 £m	70 £m	90 £m	100 £m	110 Weighting	120 %
10	UK	5,157.3	91.6	186.7	2.0	188.6	100%	-
20	Total	5,157.3	91.6	186.7	2.0	188.6	100%	-

Table 35: Geographical distribution of credit exposures relevant for the calculation of the countercyclical capital buffer.

Amount of institution-specific countercyclical capital buffer

Row	Column
	10
10	Total risk exposure amount £2,523m
20	Institution specific countercyclical buffer rate 0%
30	Institution specific countercyclical buffer requirement £0m

Table 36: Amount of institution-specific countercyclical capital buffer.

Appendix 3 – EBA Own Funds disclosure template

		Transitional 2018 £m	Full Implementation 2018 £m	Transitional 2017 £m	Full Implementation 2017 £m
Common Equity Tier 1 (CET1) Capital: instruments and reserves					
1	Capital instruments and the related share premium accounts	175.0	175.0	173.0	173.0
2	Retained earnings	215.8	215.8	211.0	211.0
3	Accumulated other comprehensive income (and other reserves)*	8.5	8.5	6.6	6.6
5	Common Equity Tier 1 (CET1) capital before regulatory adjustments	399.3	399.3	390.6	390.6
Common Equity Tier 1 (CET1) capital: regulatory adjustments					
7	Additional value adjustments (negative amount)	(0.4)	(0.4)	(0.5)	(0.5)
8	Intangible assets (net of related deferred tax liability) (negative amount)	(15.3)	(15.3)	(13.3)	(13.3)
10	Deferred tax assets that rely on future profitability excluding those arising from temporary differences (net of related tax liability where the conditions in Article 38 (3) are met) (negative amount)	(8.7)	(8.7)	(8.9)	(8.9)
11	Fair value reserves related to gains or losses on cash flow hedges	-	-	0.7	0.7
15	Defined-benefit pension fund assets (negative amount)	-	-	-	-
20a	Exposure amount of the following items which qualify for a RW of 1250%, where the institution opts for the deduction alternative	(0.7)	(0.7)	(0.6)	(0.6)
20c	of which: securitisation positions (negative amount)	(0.7)	(0.7)	(0.6)	(0.6)
28	Total regulatory adjustments to Common Equity Tier 1 (CET1)	(25.1)	(25.1)	(22.6)	(22.6)
29	Common Equity Tier 1 (CET1) capital	374.2	374.2	368.0	368.0
Additional Tier 1 (AT1) capital: instruments					
32	Capital instruments classified as equity under applicable accounting standards	30.0	-	37.5	-
36,44	Additional Tier 1 (AT1) capital	30.0	-	37.5	-
45	Total Tier 1 Capital	404.2	374.2	405.5	368.0
Tier 2 Capital					
Tier 2 (T2) capital: instruments and provisions					
50	Credit risk adjustments	16.3	16.3	19.6	19.6
51,58	Total Tier 2 Capital	16.3	16.3	19.6	19.6
59	Total Capital	420.5	390.5	425.1	387.6
60	Total risk weighted assets	2,523.1	2,523.1	2,664.1	2,664.1
Capital ratios and buffers					
61	Common Equity Tier 1 (as a percentage of total risk exposure amount)	14.8%	14.8%	13.8%	13.8%
62	Tier 1 (as a percentage of total risk exposure amount)	16.0%	14.8%	15.2%	13.8%
63	Total capital (as a percentage of total risk exposure amount)	16.7%	15.5%	16.0%	14.5%
68	Common Equity Tier 1 available to meet buffers (as a percentage of risk exposure amount)	8.7%	7.5%	8.0%	6.5%

Table 37: EBA Own Funds disclosure templates.

* In the template above, other comprehensive income includes an adjustment to add back the loss within the risk remote securitisations that was deducted from accounting reserves £4.3m (2017: £2.1m).

In line with EBA guidelines, specific rows that are not considered to be relevant to the Society's activities or for which the information provided would not be material have been omitted.

Appendix 4 – EBA Leverage Ratio disclosure templates

Reference Date	31 March 2018 (31 March 2017 for comparatives)
Entity Name	West Bromwich Building Society
Level of application	Consolidated

Template A: Table LRSum: Summary reconciliation of accounting assets and leverage ratio exposures

	2018 Transitional £m	2018 Full Implementation £m	2017 Transitional £m	2017 Full Implementation £m
1 Total assets as per published financial statements	5,781.5	5,781.5	5,830.8	5,830.8
4 Adjustments for derivative financial instruments	(7.5)	(7.5)	(28.2)	(28.2)
5 Adjustments for securities financing transactions "SFTs"	70.0	70.0	82.1	82.1
6 Adjustment for off-balance sheet items (i.e. conversion to credit equivalent amounts of off-balance sheet exposures)	62.0	62.0	72.1	72.1
7 Other adjustments	(20.8)	(20.8)	(20.5)	(20.5)
8 Total leverage ratio exposure	5,885.2	5,885.2	5,936.3	5,936.3

Template B: Table LRCom: Leverage ratio common disclosure

	2018 Transitional £m	2018 Full Implementation £m	2017 Transitional £m	2017 Full Implementation £m
On balance sheet exposures (excluding derivatives and SFTs)				
1 On-balance sheet items (excluding derivatives, SFTs and fiduciary assets, but including collateral)	5,762.0	5,762.0	5,824.5	5,824.5
2 (Asset amounts deducted in determining Tier 1 capital)	(20.8)	(20.8)	(20.5)	(20.5)
3 Total on-balance sheet exposures (excluding derivatives, SFTs and fiduciary assets) (sum of lines 1 and 2)	5,741.2	5,741.2	5,804.0	5,804.0
Derivative exposures				
4 Replacement cost associated with all derivatives transactions (ie net of eligible cash variation margin)	4.2	4.2	-	-
5 Add-on amounts for PFE associated with all derivatives transactions (mark-to-market method)	14.9	14.9	9.7	9.7
7 (Deductions of receivables assets for cash variation margin provided in derivatives transactions)	(7.1)	(7.1)	(31.6)	(31.6)
11 Total derivative exposures (sum of lines 4 to 10)	12.0	12.0	(21.9)	(21.9)
Securities financing transaction exposures				
12 Gross SFT assets (with no recognition of netting), after adjusting for sales accounting transactions	70.0	70.0	82.1	82.1
16 Total securities financing transaction exposures (sum of lines 12 to 15a)	70.0	70.0	82.1	82.1
Other off-balance sheet exposures				
17 Off-balance sheet exposures at gross notional amount	124.0	124.0	144.2	144.2
18 (Adjustments for conversion to credit equivalent amounts)	(62.0)	(62.0)	(72.1)	(72.1)
19 Other off-balance sheet exposures (sum of lines 17 to 18)	62.0	62.0	72.1	72.1
Capital and total exposures				
20 Tier 1 capital	404.2	374.2	405.5	368.0
21 Total leverage ratio exposures (sum of lines 3, 11, 16, 19, EU-19a and EU-19b)	5,885.2	5,885.2	5,936.3	5,936.3
22 Leverage ratio (%)	6.9%	6.4%	6.8%	6.2%
EU-23 Choice on transitional arrangements for the definition of the capital measure		Full Implementation	Transitional	Full Implementation

Appendix 4 – EBA Leverage Ratio disclosure templates (continued)

Template C: Table LRSpl: Split-up of on balance sheet exposures (excluding derivatives, SFTs and exempted exposures)

		2018 Transitional £m	2018 Full Implementation £m	2017 Transitional £m	2017 Full Implementation £m
EU-1	Total on-balance sheet exposures (excluding derivatives, SFTs, and exempted exposures), of which:	5,762.0	5,762.0	5,792.9	5,792.9
EU-3	Banking book exposures, of which:	5,762.0	5,762.0	5,792.9	5,792.9
EU-4	Covered bonds	139.8	139.8	137.8	137.8
EU-5	Exposures treated as sovereigns	389.6	389.6	386.4	386.4
EU-7	Institutions	130.1	130.1	187.5	187.5
EU-8	Secured by mortgages of immovable properties	4,411.0	4,411.0	4,262.2	4,262.2
EU-9	Retail exposures	44.2	44.2	42.4	42.4
EU-10	Corporate	16.2	16.2	7.8	7.8
EU-11	Exposures in default	332.3	332.3	463.8	463.8
EU-12	Other exposures (eg equity, securitisations, and other non-credit obligation assets)	298.8	298.8	305.0	305.0

Table 38: EBA Leverage Ratio disclosure templates.

Template D: Table LRQA– Qualitative information on risk of excessive leverage and factors impacting the leverage ratio

1. Description of the processes used to manage the risk of excessive leverage

The Group's leverage ratio is a key financial indicator monitored by the Board each month. The leverage ratio is projected for the next five years as part of the corporate planning process. The Corporate Plan is subject to stress tests to ensure the Group is able to operate safely and with sufficient capital and leverage during a severe downturn in the general economy and idiosyncratic Society only stress events. It is recognised that such forward planning is essential to the successful management of the Group's leverage and capital ratios. The Board is satisfied that the risk appetite, controls and planning framework will prevent the group from taking excessive leverage within its balance sheet.

2. Description of the factors that had an impact on the leverage Ratio during the period to which the disclosed leverage Ratio refers

The Group's leverage ratio has increased by 0.1% to 6.9% (2017: 6.8%). The increase is due to the Group total leverage ratio exposures reducing during the year.

In line with EBA guidelines, specific rows that are not considered to be relevant to the Society's activities or for which the information provided would not be material have been omitted.

Appendix 5 – Supplementary information – analysis of directorships

The following table shows the number of directorships held by the members of the management body of the Group.

	Number of external group directorships
Julie Hopes	2
Mark Nicholls	2
Mark Preston	1
Martin Ritchley	0
Richard Sommers	1
James Turner	1
Colin Walklin	1
Ashraf Piranie	3
Jonathan Westhoff	0

Table 39: Analysis of directors as at 31 March 2018.

In the table above, in line with article 91 of the CRD IV rules, multiple directorships within the same Group are treated as a single role and directorships with bodies that do not predominantly pursue commercial objectives are also excluded.

Further details of the Directors and other members of the management body of the Group can be found on pages 26 to 27 of the 2018 Annual Report and Accounts.

Appendix 6 – CRR mapping

CRR Ref	High level summary	Compliance reference
Scope of disclosure requirements		
431(1)	Requirement to publish Pillar 3 disclosures	The Group publishes Pillar 3 disclosures
431(2)	Firms with permission to use specific operational risk methodologies must disclose operational risk information	Not applicable
431(3)	Institution must have a policy covering frequency of disclosures, their verification, comprehensiveness and appropriateness Institution must also have policies for assessing whether their disclosures convey their risk profile comprehensively to market participants	Pillar 3 – Basis and frequency of disclosures - page 4
431(4)	Explanation of ratings decisions on request	Not applicable
Non-material, proprietary and confidential information		
432(1)	Institutions may omit information that is not material if certain conditions are respected	Pillar 3 - Non material, proprietary or confidential information - page 4
432(2)	Institutions may omit information that is proprietary or confidential if certain conditions are met	Pillar 3 - Non material, proprietary or confidential information - page 4
432(3)	Where 432(2) applies this must be stated in the disclosures, and more general information must be disclosed	Pillar 3 - Non material, proprietary or confidential information - page 4
432(4)	Use of 431(1), (2) or (3) is without prejudice to scope of liability for failure to disclose material information	Not Applicable
Frequency of disclosure		
433	Disclosures must be published once a year at a minimum and more frequently if necessary	Pillar 3 – Basis and frequency of disclosures - page 4
Means of disclosure		
434(1)	To include all disclosures in one appropriate medium, or provide clear cross-references	All required disclosures are published on the Society's website. This table provides clear cross referencing to all disclosures.
434(2)	Disclosures made under other requirements (e.g. accounting) can be used to satisfy Pillar 3 if appropriate	All cross references to the AR&A are signposted within this table and throughout the Pillar 3 document.
Risk management objectives and policies		
435(1)	Disclose information on:	
435(1)(a)	The strategies and processes to manage risks	Pillar 3 – Risk management objectives and policies- page 6-8; and AR&A – pages 21-25 (Risk Management Report)
435(1)(b)	Structure and organisation of the risk management function	Pillar 3 – Risk management objectives and policies - page 6-8; and AR&A – pages 21-25 (Risk Management Report)
435(1)(c)	Risk reporting and measurement systems	Pillar 3 – Risk management objectives and policies - page 6-8; and AR&A – pages 21-25 (Risk Management Report)
435(1)(d)	Hedging and mitigating risk – policies and processes	Pillar 3 – Risk management objectives and policies - page 6-8; and AR&A – pages 21-25 (Risk Management Report)
435(1)(e)	A declaration of adequacy of risk management arrangements approved by the Board	Pillar 3 - Adequacy of risk management controls - page 45
435(1)(f)	Concise risk statement approved by the Board describing the institutions overall risk policy	Pillar 3 - Risk management framework - page 6
435(2)	Disclose information on:	
435(2)(a)	Number of directorships held by Board members	Pillar 3 - Analysis of Directorships - page 54
435(2)(b)	Recruitment policy for selection of Board members, their actual knowledge, skills and expertise	AR&A – pages 41, 26, 27
435(2)(c)	Policy on diversity of Board membership and results against targets	AR&A – page 19
435(2)(d)	Disclosure of whether a dedicated risk committee is in place and number of meetings in the year	Pillar 3 – Governance Structure – page 6; and AR&A – page 21-22
435(2)(e)	Description of information flow on risk to Board	Pillar 3 - Reporting on key risk measures – page 8
Scope of Application		
436(a)	Name of institution	Pillar 3 - Introduction - page 3
436(b)	Difference in basis of consolidation for accounting and prudential purposes, describing entities that are fully consolidated, proportionally consolidated, deducted from own funds or neither consolidated nor deducted.	Pillar 3 – Scope - page 4
436(c)	Impediments to transfer of own funds between subsidiaries	Pillar 3 – Scope - page 5
436(c)	Capital shortfalls in any subsidiaries outside the scope of consolidation	Not Applicable
436(e)	Making use of articles on derogations from (a) prudential requirements or (b) liquidity requirements for individual subsidiaries or entities	Not Applicable

Own funds		
437(1)	Disclose the following information regarding own funds:	
437(1)(a)	A full reconciliation of CET1 items, AT1 items, Tier 2 items and filters and deductions applied to own funds of the institution and the balance sheet in the audited financial statements of the institution	Pillar 3 - Reconciliation of regulatory capital - page 10
437(1)(b)	A description of the main features of the CET1, AT1 and Tier 2 instruments issued by the institution	Pillar 3 - EBA Capital instruments key features disclosure template - page 48
437(1)(c)	The full terms and conditions of all CET1, AT1 and Tier 2 instruments	Pillar 3 - EBA Capital instruments key features disclosure template - page 49 (includes link to full T&Cs)
437(1)(d)	Disclosure of the nature and amounts of the prudential filters and deductions made against own funds and items not deducted	Pillar 3 - Total available capital - page 9 and EBA own funds template - page 51
437(1)(e)	A description of all restrictions applied to the calculation of own funds in accordance with this regulation and the instruments, prudential filters and deductions to which those restrictions apply	Not Applicable
437(1)(f)	An explanation where institutions disclose capital ratios calculated using elements of own funds determined on a different basis	Not Applicable
437(2)	EBA shall develop draft implementing technical standards to specify uniform templates for disclosure	Not Applicable
Capital requirements		
438(a)	Summary of institution's approach to assessing adequacy of capital levels	Pillar 3 - Internal Capital Adequacy Assessment Process - page 12
438(b)	Result of ICAAP on demand from authorities	No such demand
438(c)	Capital requirements for each standardised approach credit risk exposure class	Pillar 3 - Minimum capital requirement – Pillar 1 - page 14
438(d)	Capital requirements for each IRB approach credit risk exposure class	Not applicable
438(e)	Capital requirements for market risk or settlement risk	Pillar 3 - Minimum capital requirement – Pillar 1 - page 14
438(f)	Capital requirements for operational risk	Pillar 3 - Minimum capital requirement – Pillar 1 - page 14
438(end note)	Requirement to disclose specialised lending exposures and equity exposures in the banking book falling under the simple risk weight approach	Not applicable
Exposure to counterparty credit risk (CCR)		
439(a)	Description of process to assign internal capital and credit limits to CCR exposures	Pillar 3 - Counterparty credit risk page 31
439(b)	Discussion of policies for securing collateral and establishing credit reserves	Pillar 3 - Counterparty credit risk - page 31
439(c)	Discussion of management or wrong-way risk exposures	Pillar 3 - Treasury credit risk mitigation - page 30
439(d)	Discussion of collateral to be provided (outflows) in the event of a ratings downgrade	The Society is not rated – Not applicable
439(e)	Derivation of net derivative credit exposure	Pillar 3 - Counterparty credit risk - page 31
439(f)	Exposure values for mark-to-market, original exposure, standardised and internal model methods	Pillar 3 - Counterparty credit risk - page 31
439(g)	Notional value of credit derivative hedges and current credit exposure by type of exposure	Not applicable
439(h)	Notional value of credit derivative transactions	Not applicable
439(i)	Estimate of alpha, if applicable	Not applicable
Capital buffers		
440(1)(a)	Geographical distribution of relevant credit exposures for calculation of countercyclical buffer	Pillar 3 - EBA Countercyclical Capital Buffers disclosure templates - page 50
440(1)(b)	Amount of the institution specific countercyclical capital buffer	Pillar 3 - EBA Countercyclical Capital Buffers disclosure templates - page 50
Indicators of global systemic importance		
441(1)	Disclosures of the indicators of global systemic importance	Not applicable

Credit risk adjustments		
442(a)	Disclosure of institution's definitions of past due and impaired	Pillar 3 - Impairment of mortgage loans and advances - page 19; and AR&A - pages 59-60 impairment of financial assets
442(b)	Approaches for calculating specific and general credit risk adjustments	Pillar 3 - Impairment of mortgage loans and advances - page 19; and AR&A - pages 59-60 impairment of financial assets
442(c)	Disclosure of pre-CRM EAD by exposure class	Pillar 3 Analysis of residential and commercial credit risk exposures - page 17; Pillar 3 - Analysis of treasury credit risk exposures - page 27; and AR&A - pages 96-102
442(d)	Disclosure of pre-CRM EAD by geography and exposure class	Pillar 3 - Treasury assets - Analysis of treasury credit risk exposures - page 27 Pillar 3 - Concentration risk - page 18; AR&A - pages 96-102.
442(e)	Disclosure of pre-CRM EAD by industry and exposure class	Pillar 3 - Concentration risk - page 18; Pillar 3 - Analysis of treasury credit risk exposures - page 27; and AR&A - pages 96-102
442(f)	Disclosure of pre-CRM EAD by residual maturity and exposure class	Pillar 3 - Residual maturity breakdown of treasury exposures by asset class - page 28; and Pillar 3 - Concentration risk - pages 18-19
442(g)	Breakdown of impaired, past due, specific and general credit risk adjustments and impairment charges for the period	Pillar 3 - Impairment losses page - 24
442(h)	Impaired, past due exposures, by geographical area and amounts of specific and general impairment for each geographical area	Pillar 3 – Past due and impaired loans – page 21
442(i)	Reconciliation of changes in specific and general credit risk adjustments for impaired exposures	Pillar 3 - Impairment losses - page 24
442(end note)	Specific credit risk adjustments recorded to income statement are disclosed separately	Pillar 3 - Impairment losses - page 24
Unencumbered assets		
443	Disclosures on unencumbered assets	Pillar 3 - Asset encumbrance - page 41
Use of ECAIs		
444(a)	Names of the ECAIs used in the calculation of the Standardised Approach risk-weighted assets and reasons for any changes	Pillar 3 - Residual maturity breakdown of treasury exposures by asset class - page 29
444(b)	Exposure classes associated with each ECAI	Pillar 3 - Residual maturity breakdown of treasury exposures by asset class - page 29
444(c)	Description of the process used to transfer credit assessments to non-trading book items	Not applicable
444(d)	Mapping of external rating to CQS	Not applicable
444(e)	Exposure value pre and post-credit risk mitigation by CQS	Not applicable
Exposure to market risk		
445	Disclosure of position risk, large exposures exceeding limits, FX settlement and commodities risk	Not applicable
Operational risk		
446	Scope of approaches used to calculate operational risk.	Pillar 3 - Operational risk overview - page 34
Exposure in equities not included in the trading book		
447	Disclosures around exposure in equities not included in the trading book	Not applicable, equities not held
Exposure to interest rate risk on positions not included in the trading book		
448(a)	Nature of the interest rate risk and the key assumptions and frequency of measurement of the interest rate risk	Pillar 3 - Market risk - page 32; and AR&A - page 103
448(b)	Variation in earnings, or economic value or other measures used by the institution from upward and downward rate shocks, by currency	Pillar 3 - Market risk - page 32; and AR&A - page 103

Exposure to securitisation positions		
449(a)	Objectives in relation to securitisation activity	Pillar 3 - Originated securitisations - page 38
449(b)	Nature of other risks in securitised assets, including liquidity	Pillar 3 - Securitisation - pages 38-40
449(c)	Risks in re-securitisation activity stemming from seniority of underlying securitisations and ultimate underlying assets	Not applicable – the Society has neither issued or invested in re-securitisation assets
449(d)	The roles played by the institution in the securitisation process	Pillar 3 - Securitisation - pages 38-40
449(e)	Indication of the extent of involvement in roles	Pillar 3 - Securitisation - pages 38-40
449(f)	Processes in place to monitor changes in credit and market risks of securitisation exposures and how the processes differ for re-securitisation exposures	Pillar 3 - Purchased securitisation positions - page 40
449(g)	Description of the institution's policies on hedging and unfunded protection and identification of material hedge counterparties	Pillar 3 - Securitisation - pages 38-40
449(h)	Approaches to the calculation of risk-weighted assets for securitisations mapped to types of exposures	Pillar 3 - Treatment of securitisations for capital purposes - page 38
449(i)	Types of securitisation special purchase entities used to securitise third-party exposures as a sponsor	Pillar 3 - Securitisation - pages 38-40
449(j)	Summary of accounting policies for securitisations, including:	AR&A - page 66
449(j)(i)	Whether the transactions are treated as sales or financings	Pillar 3 - Securitisation - pages 38-40
449(j)(ii)	The recognition of gains on sales	Pillar 3 - Securitisation - pages 38-40
449(j)(iii)	Methods, key assumptions, inputs and changes from the previous period in valuing securitisation positions	Pillar 3 - Securitisation - pages 38-40
449(j)(iv)	The treatment of synthetic securitisations	
449(j)(v)	How assets awaiting securitisation are valued, and whether they are recorded as trading or non-trading	Not applicable
449(j)(vi)	Policies for recognising liabilities on the balance sheet for arrangements that could require the institution to provide financial support	Pillar 3 - Securitisation - pages 38-40
449(k)	Names of ECALs used for securitisation and type	For ABS investments included within Pillar 3 - Residual maturity breakdown of treasury exposures by asset class - page 29
449(l)	Full description of Internal Assessment Approach	Not applicable
449(m)	Explanation of significant changes in quantitative disclosure	Pillar 3 - Securitisation - pages 38-40
449(n)	As appropriate, separately for the banking and trading book securitisation exposures:	Banking book only
449(n)(i)	Amount of outstanding exposures securitised	Pillar 3 - Securitisation - pages 38-40
449(n)(ii)	On balance sheet securitisation retained or purchased, and off balance sheet exposures	Pillar 3 - Securitisation - pages 38-40
449(n)(iii)	Amount of assets awaiting securitisation	Not applicable
449(n)(iv)	Early amortisation treatment, aggregate drawn exposures, capital requirements	Not applicable
449(n)(v)	Deducted or 1,250%-weighted securitisation positions	Pillar 3 - Securitisation - pages 38-40
449(n)(vi)	Securitisation activity including the amount of exposures securitised and recognised gains or losses on sales	Pillar 3 - Securitisation - pages 38-40
449(o)	Banking and trading book securitisations	All securitisations are in the banking book
449(o)(i)	Retained and purchased positions and associated capital requirements, broken down by risk weight bands	Pillar 3 - Purchased securitisation positions - page 40
449(o)(ii)	Retained and purchased re-securitisation positions before and after hedging and insurance, exposure to financial guarantors broken down by guarantor creditworthiness	Not applicable
449(p)	Impaired assets and recognised losses related to banking book securitisations by exposure type	Pillar 3 - Securitisation - pages 38-40
449(q)	Exposure and capital requirements for trading book securitisations	Not applicable
449(r)	Whether the institution has provided non-contractual financial support to securitisation vehicles	Pillar 3 - Securitisation - pages 38-40
Remuneration disclosures		
450	Remuneration	Pillar 3 - Section 13 Remuneration and other corporate governance - pages 43-44
Leverage		
451(1)(a),(b),(c)	Leverage ratio and breakdown of total exposure measure including reconciliation to financial statements and derecognised fiduciary items	Pillar 3 - Appendix 4 – EBA Leverage Ratio disclosure templates - page 52
451(1)(d),(e)	Description of the processes used to manage the risk of excessive leverage and factors that impacted the leverage ratio during the year	Pillar 3 - EBA Leverage Ratio disclosure templates - page 53
Use of the IRB approach to credit risk		
452	Disclosures relating to the use of the IRB approach to credit risk	Not applicable

Use of credit risk mitigation techniques

453(a)	Use of on and off balance sheet netting	Not applicable
453(b)	How collateral valuation is managed	Pillar 3 - Counterparty credit risk - page 31
453(c)	Description of types of collateral used	Pillar 3 - Counterparty credit risk - page 31
453(d)	Types of guarantor and credit derivative counterparty and their creditworthiness	Not applicable
453(e)	Disclosure of market or credit risk concentrations within risk mitigation exposures	Not applicable – cash and Treasury bills are the only collateral taken. Concentration risk is considered in the Pillar 3 - Analysis of treasury credit risk exposures - page 27
453(f)	For exposures under either the standardised or Foundation IRB approach, disclose the exposure value covered by eligible collateral	Pillar 3 - Counterparty credit risk - page 31
453(g)	Exposures covered by guarantees or credit derivatives	Not applicable

Use of the Advanced Measurement Approaches to Operational Risk

454	Description of the use of insurance or other risk transfer mechanisms to mitigate operational risk	Not applicable, the Group does not use Advanced Measurement Approaches to operational risk.
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Use of Internal Market Risk Models

455	Disclosures relating to the use of Internal Market Risk Models.	Not applicable, the Group does not use Advanced Measurement Approaches to operational risk.
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