

# Tariff of Savings Charges

## Effective from 24 July 2023

When you take out a savings account with the Society, there are normally no fees associated with the general operation of your account. There may be charges when you request additional services, which are listed below:-

WHEN YOU WILL PAY THIS CHARGE		
If you ask us for extra documentation and/or services beyond the standard management of your account.		
Name of charge	What this charge is for	How much is the charge?
<b>Replacement passbook – branch accounts</b>	Replacing your passbook.	£10
<b>Duplicate certificate of investment</b>	Sending a copy of a previously issued certificate of investment.	£10
<b>Stopped cheque</b>	Stopping a cheque issued by the West Brom.	£10
<b>Duplicate transaction statement (per year, per account)</b>	Sending a copy of a previously issued statement (per year, per account).	£10
<b>Funds transfer fee</b> At the West Brom we call this a CHAPS or telegraphic transfer fee.	Electronically transferring funds.	£10
<b>Subject Access Request</b>	Providing you with the information that the West Brom holds about you.	£0*

\* Whilst there is usually no charge to request a data subject access request, the Society can charge a small administration fee for any request deemed to be excessive.

## Important information

There may be other fees and charges (not listed above), which are made by the Society for providing additional services and these will be notified to customers at the time the service is requested.

Fees and charges may vary from time to time.

Braille, audio and large print versions of this leaflet are available upon request. Please contact us on 0345 241 3784.

Head Office: 2 Providence Place, West Bromwich B70 8AF [www.westbrom.co.uk](http://www.westbrom.co.uk)

Calls and electronic communications may be monitored and/or recorded for your security and may be used for training purposes. Your confidentiality will be maintained.

The West Brom is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Register No. 104877. 'the West Brom' is a trading name of West Bromwich Building Society.

