

Tariff of Savings Charges

Effective from 1 October 2017

When you take out a savings account with the Society, there are normally no fees associated with the general operation of your account. There may be charges when you request additional services, which are listed below:-

WHEN YOU WILL PAY THIS CHARGE

If you ask us for extra documentation and/or services beyond the standard management of your account.

Name of charge	What this charge is for	How much is the charge?
Replacement passbook – branch accounts	Replacing your passbook.	£10
Duplicate certificate of investment	Sending a copy of a previously issued certificate of investment.	£10
Stopped cheque	Stopping a cheque issued by the West Brom.	£10
Duplicate transaction statement (per year, per account)	Sending a copy of a previously issued statement (per year, per account).	£10
Funds transfer fee At the West Brom we call this a CHAPS or telegraphic transfer fee.	Electronically transferring funds.	£30
Subject Access Request	Providing you with the information that the West Brom holds about you.	£10*

* Due to General Data Protection Regulation changes this charge will cease from the 25 May 2018.

Important information

There may be other fees and charges (not listed above), which are made by the Society for providing additional services and these will be notified to customers at the time the service is requested.

Fees and charges may vary from time to time.

Braille, audio and large print versions of this leaflet are available upon request. Please contact us on 0345 241 3784.

Head Office: 2 Providence Place, West Bromwich B70 8AF www.westbrom.co.uk

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